

ANNUAL REPORT 2017

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CONTENTS

| | |
|---------------------------------|---------|
| Introduction | 03 |
| Disaster Management | 04 - 05 |
| Climate Action & Risk Reduction | 06 - 07 |
| Education | 08 - 09 |
| Health | 10 - 11 |
| Livelihoods | 12 - 13 |
| Quality and Accountability | 14 - 15 |
| Support Units | 16 |
| Lessons Learnt | 17 |
| Partners & Associations | 18 |



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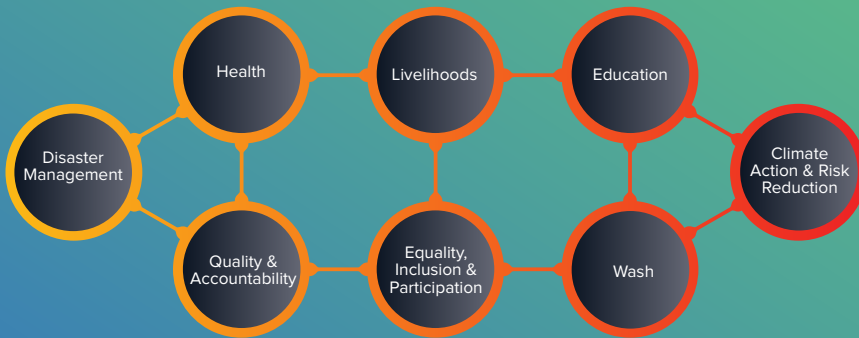
2017 AT A GLANCE

Community World Service Asia is a humanitarian and development organization, registered and headquartered in Pakistan, and implementing initiatives throughout Asia.

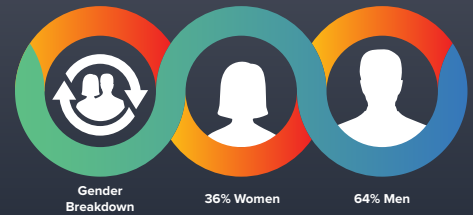
We strongly believe in and advocate for keeping people at the centre of all our initiatives, with our vision being a community that is;



Our Thematic Focus Areas include:



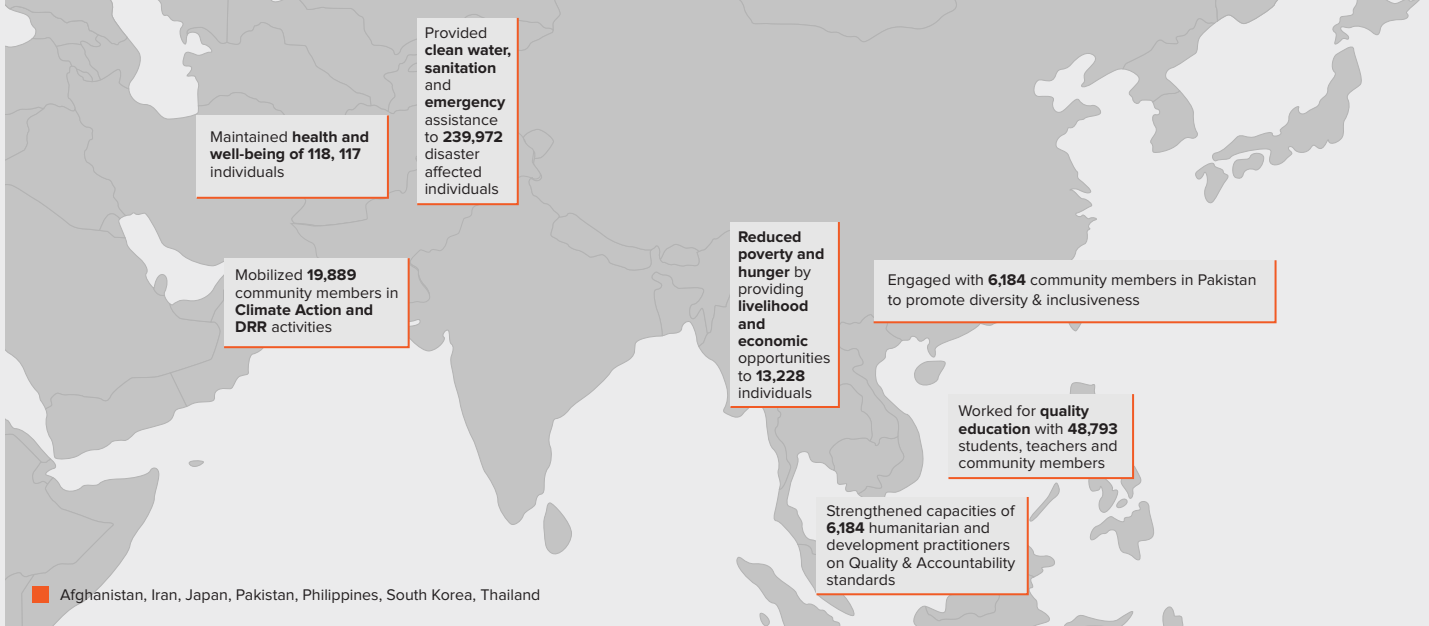
Towards the end of 2017 we reached a total staff capacity of 243 people in 10 locations



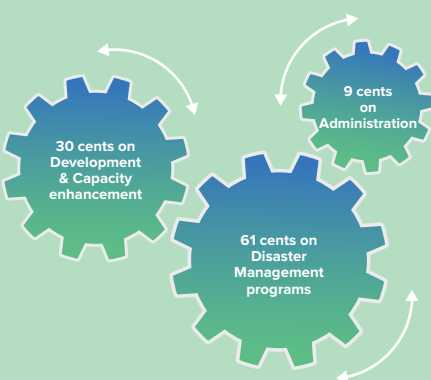
To facilitate more integration and efficiency, the organization has initiated a restructuring process in 2017 which will be implemented in early 2018.

In 2017, we reached **510,790*** people in **7*** countries across Asia.

Through our various programming, we worked towards accomplishing multiple **sustainable development goals** in the year:



In every \$1 spent in 2017, we spent:



Social Media & Outreach



www.communityworldservice.asia
www.facebook.com/communityworldserviceasia
www.youtube.com/communityworldserviceasia
www.vimeo.com/communityworldserviceasia

Our commitments are strengthened through a robust network of memberships and alliances



DISASTER MANAGEMENT

239,972

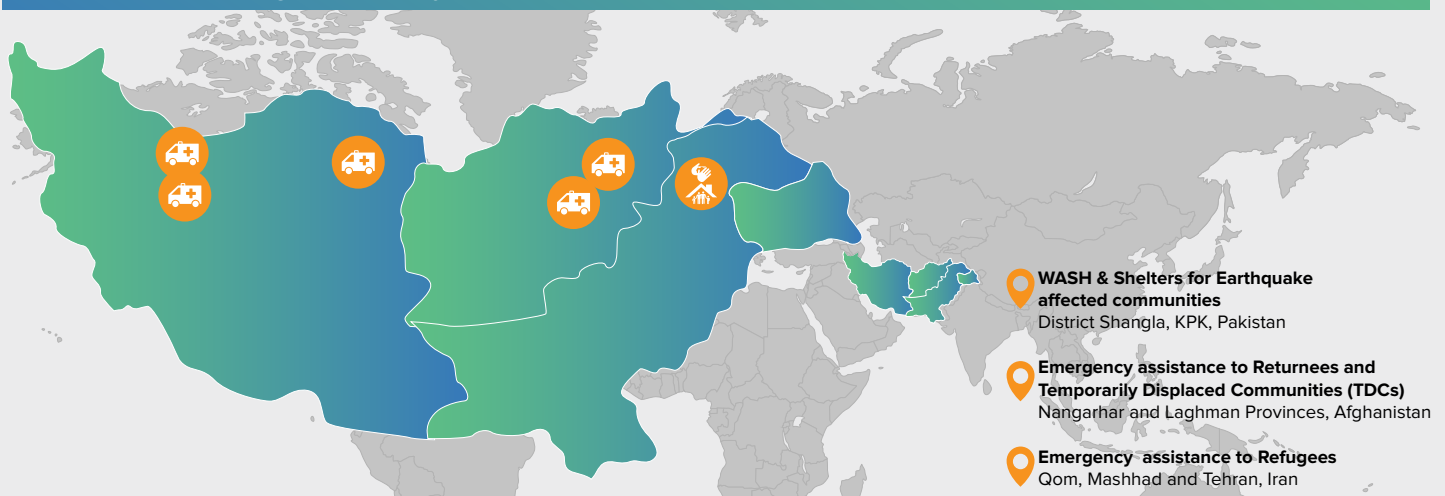
Individuals assisted through our Disaster Management projects in 2017

Our disaster management initiatives help disaster-affected communities meet their immediate food, non-food, shelter, health, and WASH needs while simultaneously establishing the basic foundation for resilient, longer-term recovery and development of lives and livelihoods. Community participation throughout the response ensures ownership, increased resilience, and support to the most vulnerable families.

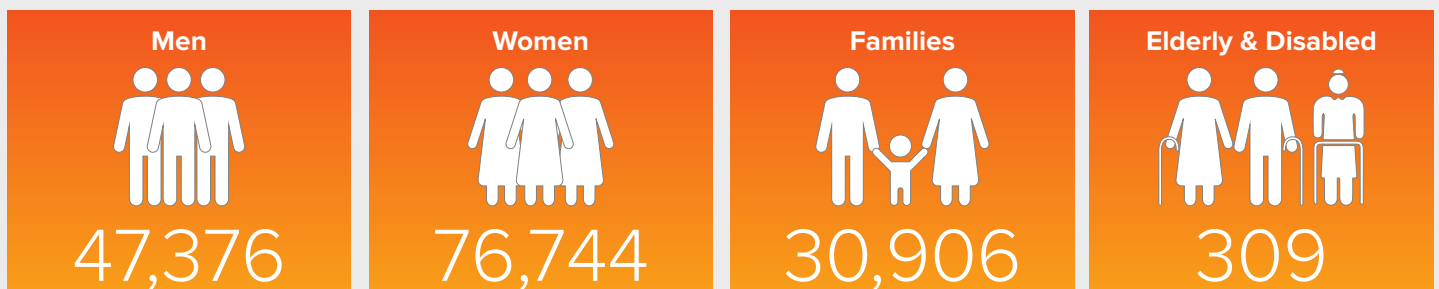
In 2017, we continued to respond to the basic needs of thousands of repatriated refugees and temporary displaced communities in Afghanistan and Iran, where there is limited infrastructure for resettlement or employment opportunities for returnees. While in Pakistan, we are supporting earthquake affected communities of Shangla, to rebuild their lives through shelter reconstruction and water and sanitation facilities. Through all our disaster management initiatives, we are working towards achieving a number of the **Sustainable Development Goals**, specifically, Goals **1, 2, 3, 6, 10 and 17!**



Our Disaster Management projects in 2017



Breakdown of communities assisted through our Disaster Management projects in 2017



Key Activities



Conducted Health, Nutrition and Hygiene Awareness sessions for Returnees and IDPs in Afghanistan



Conditional cash transfers given to conflict affected IDPs and returnees in Afghanistan



Post Distribution Monitoring in Laghman and Nangarhar Provinces in Afghanistan



Distribution of Non-food items to IDPs and undocumented returnees' families in Afghanistan



Conducted regular coordination meetings with all relevant stakeholders (Government and humanitarian) during assessment and identification of project participants in Afghanistan



Reconstruction of sanitation facilities for earthquake affected families in Shangla



Hygiene Kits and waste-bins distributed in Shangla



Provided Shelter Kits to earthquake affected families and training on building safer shelters



Provided Cash for work opportunities to communities through reconstruction activities



Distribution of Smart Cards to purchase food, hygiene, clothing or school supplies to 480 most vulnerable refugee households in Iran



Conducted a 6-day training for HAMI staff, our partner's responding to refugee needs in Iran, on international standards for procurement of services



Set up General Out Patient Diagnoses (OPD), Expanded Program of Immunization (EPI) and maternal and child health care services for repatriated refugees and temporarily displaced communities in Afghanistan

Achievements



Construction of 16 boring wells lead to 144 temporarily displaced families in Afghanistan to have better access to clean and drinking water



Easy access to water has reduced time and energy wastage of affected communities in Shangla



Earthquake affected families have easy access to safe sanitation facilities



Minimized risks, specially to girls and women, of using open-air latrines in Shangla



Increased food security and improved nutrition of returnees and uprooted communities in Afghanistan



Communities' resilience to disasters strengthened through safe shelter construction and awareness sessions on health and hygiene



Coordination with community elders, religious leaders and other public and humanitarian stakeholders led to an effective participants' selection of most vulnerable families in Shangla



Building the capacities of local partners in Iran added to the sustainability of improved humanitarian relief in the country



A 50% in decrease in Morbidity and Mortality Rate (MMR) reported among targeted uprooted communities through provision of quality emergency health care services in Afghanistan



The dignity of the refugee families was upheld as well as their needs were addressed through the adaptation of distributing smart cards per family in Iran



Ensuring safety and food security to temporary displaced communities and returnees by providing 1,900 self-help repair shelter kits and distribution of 1,525 conditional cash-grants



1,450 temporary displaced and undocumented returnee families in Afghanistan assisted with Non-food items, such as sleeping gear and welcome home kits



754 earthquake affected families provided sanitation tools and spaces



460 new latrines constructed and 219 repaired for earthquake affected families in Shangla



75 specially designed latrines constructed for persons with disabilities in earthquake-hit Shangla



Ensuring health and wellbeing of earthquake affected families in Northern Pakistan and uprooted communities in Afghanistan through distribution of 3,251 hygiene kits and provision of 1449 health awareness and family planning sessions

Community & Partner Voices



"I lost my house and all my belongings in the earthquake. We have somehow managed to repair our damaged house but due to our poor financial status, we were not able to construct our latrine which was completely destroyed. I'm heading my family as my husband died due to kidney failure and I now take care of all my six children on my own. Being a woman, I had no hope of being selected in any response projects but I was happy my house was selected under this project for latrine construction. Before construction of this latrine, we had to go outside the vicinity of our home in the middle of night to use the open grounds as latrines. This put us at risk." **Bakht Jamala, wife of late Khairul Rehman, resident of Village Tass Jai, Shangla, Pakistan.**



"I used to work in coal mines where I have lost my eye sight. In the hilly areas, I used to get help from my children to take me for defecation outside in the hills where it was very difficult especially in the night times. I always used to fear for my children; due to my disability I felt I was exposing my children to different dangers as they took me out in the open after hours. We did not have enough money to construct a latrine. My son is working as a laborer and supports all of us. Luckily, I was selected as a beneficiary under the earthquake response project here as I was disabled. Our latrine is now constructed, and our problems have solved. Through the Cash for Work component under the project, my son also got the opportunity to work in our own village to construct at standard market price." **Rasool Khan, Village Ranizo, Shangla, Pakistan.**



"Having left everything behind, we were exposed to the weather extremes and were made to spend the freezing cold nights in a single piece of cloth which further threatened our deteriorated health conditions. Community World Service Asia has provided us with sleeping material such as mattresses and blankets which has enabled us to protect ourselves from the extreme weather consequences." **Jamila, returnee refugee in Afghanistan.**

Our deepest gratitude to the Supporters and Partners of our Disaster Management projects in Asia:



OCHA
United Nations
Office for the Coordination
of Humanitarian Affairs



Save the Children.



World Health
Organization



European Commission for
Humanitarian Aid (ECHO)



International Organization for Migration (IOM)



United Methodist Committee on Relief



NORWEGIAN CHURCH AID



Church of Sweden



HAMI
Association For Protection
Of Refugee Women & Children



Ministry of
Refugees and Repatriations
Islamic Republic of Afghanistan

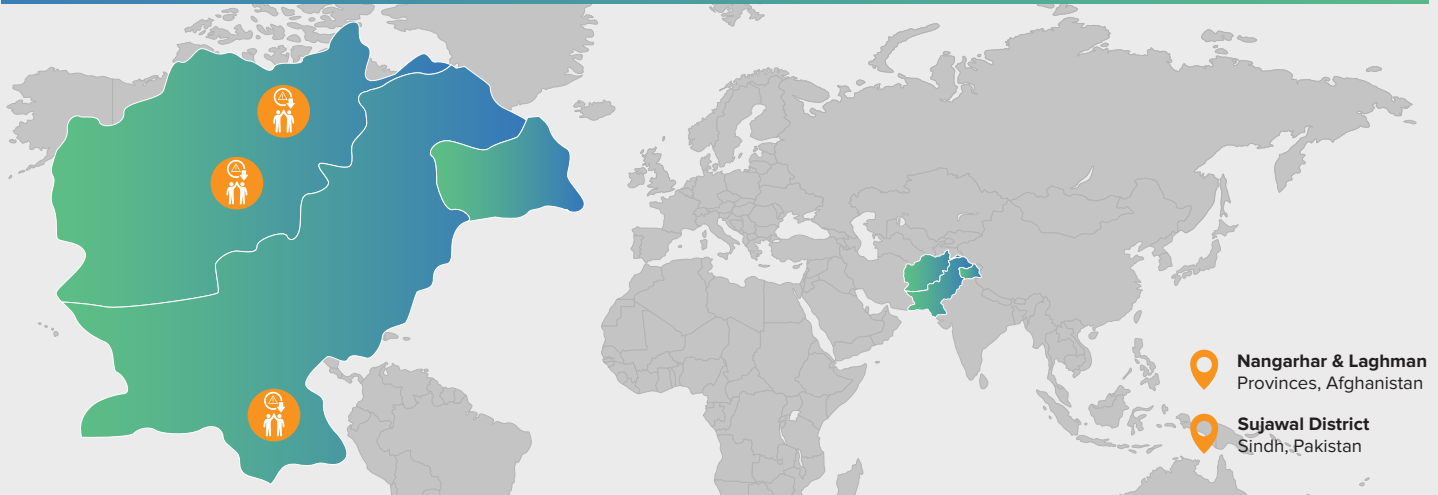
CLIMATE ACTION & RISK REDUCTION

19,889

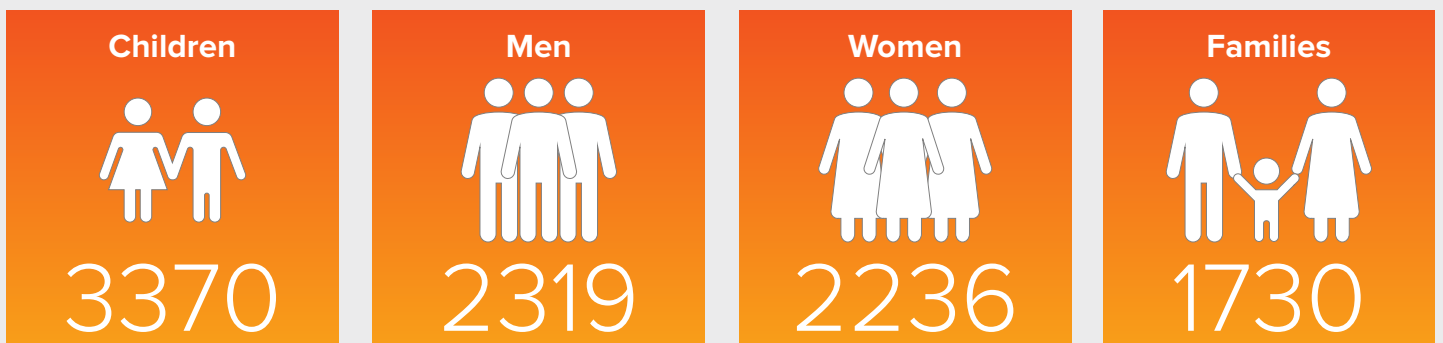
People assisted through Climate Action and Risk Reduction projects in 2017

Community World Service Asia, while operating in one of the most disaster risk prone regions in the world, endeavors to work for minimizing vulnerabilities and building resilience. In line with the Sendai Framework for Action, we aim to enhance capacities in the areas of disaster risk reduction through advocacy and capacity building of key stakeholders at regional, national and local levels including local communities and project partners. In Pakistan and Afghanistan, our Disaster Risk Reduction (DRR) initiatives include capacity enhancement and knowledge building against the risks of natural hazards and climate change impacts to effectively respond to future emergencies.

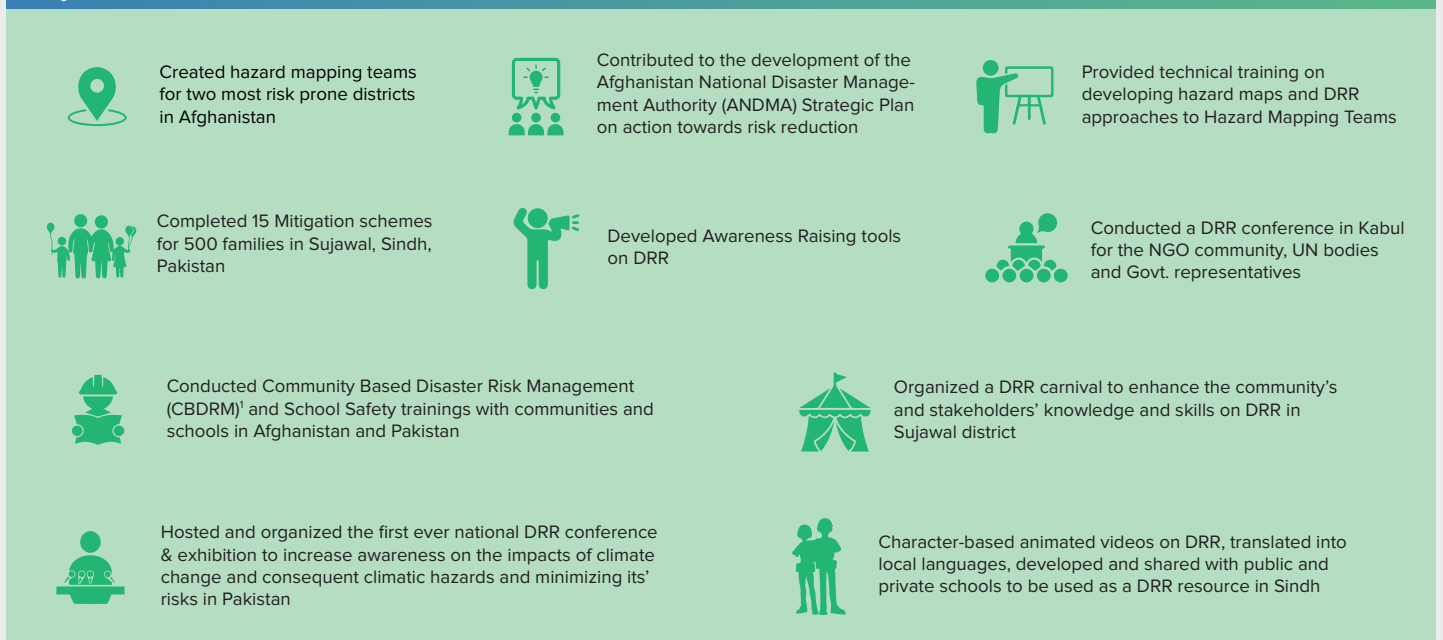
Climate Action & Risk Reduction initiatives in 2017



Breakdown of people assisted through Climate Action & Risk Reduction projects in 2017



Key Activities



1. Community Based Disaster Risk Management

Achievements



Hazard mapping technology introduced in Afghanistan



Contextualized DRR learning at central, provincial and community level in Afghanistan through various interactive activities and awareness and communication raising tools



Ensured community participation in DRR planning and hazard mapping in Afghanistan



Consultative meetings with various stakeholders resulted in an improved action plan for the Afghanistan Disaster Management Legal framework



DRR project activities in Afghanistan and Pakistan are directly working towards achieving Sustainable Development Goals (SDG) 11 and 13



Partnerships established with provincial disaster management authorities across Pakistan and Afghanistan and a private tech company specialized in DRR in Japan to strengthen resilience building among communities and countries holistically



An appreciation shield of partnership awarded to Community World Service Asia for its work on DRR by the Provincial Disaster Management Authority (PDMA) Sindh



19 representatives of PDMA, DDMA² Sujawal and Sindh University trained on disaster preparedness and contingency planning in Pakistan



Hazard maps developed for 11 most hazard prone areas in Afghanistan



A national Radio campaign on FM 92 on heat wave prevention and climate change impact and risk reduction reached 12 million people in Sindh



Revived the Sindh Provincial Emergency Operating Centre which strengthened PDMA Sindh's early warning system and improved disaster response capacities of district governments



1,425 community members, of which 56% men, 43% women and 1% disabled and 624 Community based Organization (CBO) members trained on CBDRM to increase community resilience in Sujawal and Badin in Sindh



90% community members of Sujawal reported improved knowledge and skills on DRR and formed first aid, lifesaving, and information committees at village level



Disaster Preparedness School Safety clubs, Evacuation Plan and early warning systems set up by communities in coordination with local media and the DRR Forum in Sujawal



1,547 children trained on school safety and disaster risk reduction in Afghanistan & Pakistan

Community & Partner Voices



"Being in my position, it was necessary for me to know more about natural disasters especially its technical causes. Participating in the trainings on capturing risk and making DRR awareness tools, really enabled me to understand disaster risks and work for risk governance and ultimately helped me in bringing effective changes in the governmental disaster management approach." **Abdul Basir Sabawoon, ANDMA Provincial Director and Hazard mapping team member, Afghanistan**



"After the Sendai Framework, consistent work on DRR has become essential and the public should be made aware of it. The National DRR Conference and Exhibition is seen as an initial step towards building awareness amongst the masses. It encouraged participants to think practically about DRR and its implementation." **Mohammad Ali Sheikh, Director Operations, Provincial Disaster Management Authority (PDMA), Sindh, Pakistan**



"Being a Civil Engineer in Afghanistan, participating in the Hazard Map Making Training in Japan enabled me to use available technology more effectively and plot out hazard maps of risk prone areas easily. Technical trainings on hazard mapping and DRR awareness have greatly enhanced our DRR capacity to understand risk and capture it before it happens. We can save more lives now." **Wahidullah Rahmati, Hazard mapping team member, Afghanistan**

Our deepest gratitude to the Supporters and Partners of our Climate Action and Risk Reduction projects in Asia:



EDUCATION

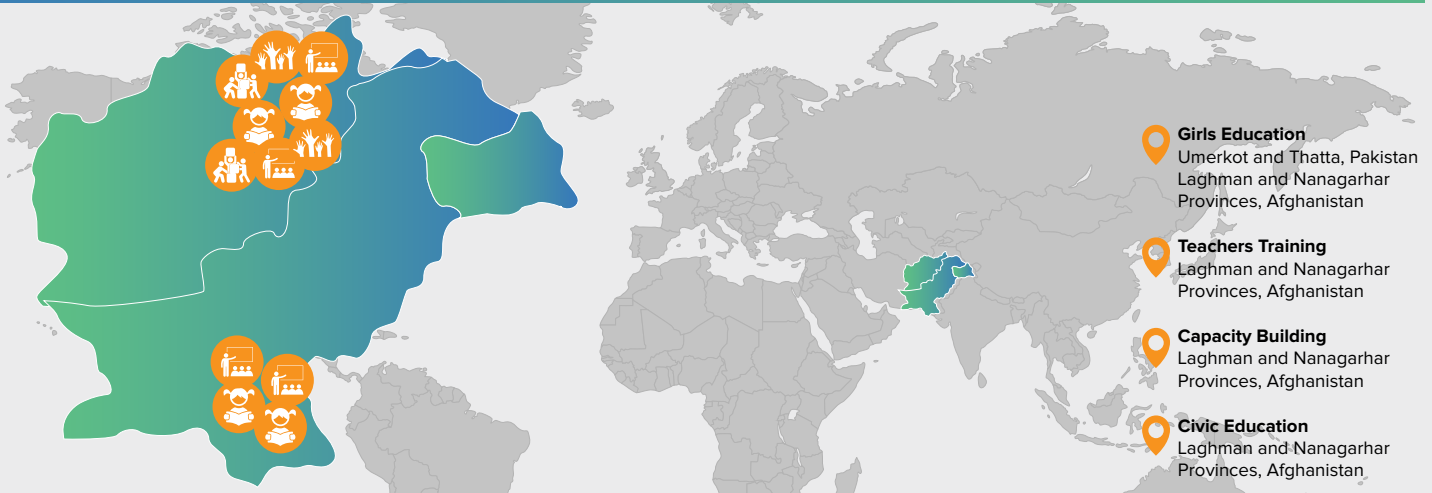
48,793¹

Individuals supported through Education projects in 2017

We aim to promote sustainable quality education in the region using multi-levelled approaches that encourage communities in remote areas to support education for both boys and girls. We engage in constructing and improving school facilities where needed, and strengthening the capacity of teachers to improve the quality of schools and the quality of learning. We believe that the promotion of gender equality in educational institutions is critical to empowering girls and women to achieve their rights. Through our education programs we also aim to foster a society of tolerance, peace, and prosperity.

Our Girls Education Projects, implemented in Pakistan and Afghanistan aim to increase enrollment and retention of girl students, enhance capacity of teachers to move towards engaging and participatory lessons and holistically improving learning outcomes of students living in rural settings.

Our Education projects in 2017



Breakdown of communities assisted through Education projects in 2017

| Students | Teachers | Community Members | Religious Leaders | Government Officials | Play Area Patrons |
|-------------|-----------|-------------------|-------------------|----------------------|-------------------|
| 6893 3531 | 341 528 | 152 161 | 135 | 20 | 2700 500 |

Key Activities



Conducted 3 sessions of a 5-day Master Teacher Training on pedagogical and training skills for primary school teachers in Afghanistan and Pakistan



Conducted 7 residential trainings on pedagogical skills for primary school teachers in Afghanistan and Pakistan



Conducted subject-based trainings for school teachers in Afghanistan



Conducted skill-based classes for girl students in Afghanistan



Held three Civic Education camps for 30 primary school teachers and 210 students in Afghanistan and Pakistan



Conducted a monitoring and evaluation training for Govt. Department Education officials in Afghanistan



Conducted multiple community sessions with school management committees and other stakeholders on increasing girls' enrollment and improving school facilities in Afghanistan and Pakistan



Conducted three sessions of Refresher trainings on identified needs and gaps for teachers trained under the program in Afghanistan and Pakistan



Carried 30 follow-up activities/visits to monitor teachers' progress in Pakistan



Parent-Teacher Committees (PTC) established in target project areas in Afghanistan to identify and address any gaps and problems raised in the education process of children



An additional 100 school teachers trained on class-room management and pedagogical skills through coaching by 40 trained teachers in Afghanistan



Constructed play areas and installed swings, see-saws, and slides in schools in Nangarhar and Laghman Provinces, Afghanistan

1. Includes indirect project participants students of teachers trained

Achievements



All teachers trained have adopted the morning meeting exercise in their regular classes which has increased student-teacher interaction



Play areas in schools in Afghanistan have led to a decrease in students' absenteeism



Trained teachers are coaching and mentoring junior teachers in schools in Afghanistan leading to an increase in effective classroom management and improved lessons delivery



Girl students are now vocalising issues faced in schools as PTCs are effectively addressing their concerns



Improved confidence and general knowledge on topics of Human & Child rights, Democracy, Electoral Processes and Gender Awareness among participants of civic education camps in Afghanistan



Increased community mobilization towards child rights and gender equality due to the support and participation of CDC² members



More than 70% teachers have started encouraging participatory learning and created child classrooms using the student-centered approach in Afghanistan and Pakistan



72% of the trained teachers in Pakistan have demonstrated improved classroom management skills using new, interactive and engaging teaching methods



268 new enrollments of girl students in Pakistan



279 students and CDC members sensitized on the importance of education for children, child rights, gender equality and other relevant human rights



Student attendance increased by 30% in targeted schools in Pakistan

Community & Partner Voices



"All my expectations that I had from this pedagogical and master teachers training were met. Tools about classroom management which we learnt are very helpful for me and for all of my colleagues. Being a teacher, I learnt about peace education for the first time and we got an equal opportunity to share views as well. With the encouragement of our facilitators, our motivation and interest level have increased. I had never developed a book before; after the training I did and discovered a hidden talent of mine. Creating low cost and no cost teaching material for my students has now become my hobby and area of interest."

Sakeena Khan, Teacher,
Government Boys Primary School
Harijan Paro District Umerkot,
Pakistan.



"For us it was very difficult to learn subjects like chemistry through books. The only source we had was the book without further explanation or detail. We did have a chemistry lab at the school but since the teachers were not trained enough to use it, therefore it was not used at all. After our teachers were trained by CWSA through Chemistry Subject-Based Training, we suddenly observed a great change in our teachers' teaching processes and methodologies. We started using the lab very frequently and were doing experiments during the chemistry subject sessions. It is now very easy for us to learn and understand the lessons." **Shazia, Student of Grade 11 at Naheed-e-Shaheed Girls High School in Behsood District of Nangarhar Province, Afghanistan**



"Our teachers missed three days of subject studying at school but at the same time learned very important issues (for example Gender, Child right, human right and election process) at the Civic Education camps and I believe this would be very helpful for our teachers and students. Students have learnt about election processes and have acquired confidence through participation in the camps. I would encourage all the teachers who participated in the camps to further share their learnings with students and fellow teachers. For example, knowing child rights now, teachers must not hit their students or pressurize them too much while teaching lessons." **Mohammad Hazrat Mujajidi, Director of Laghman Education Directorate, Afghanistan**

Our deepest gratitude to the Supporters and Partners of our Education projects in Asia



2. These are committees made of village elders and religious bodies of target communities in Afghanistan

HEALTH

118,117

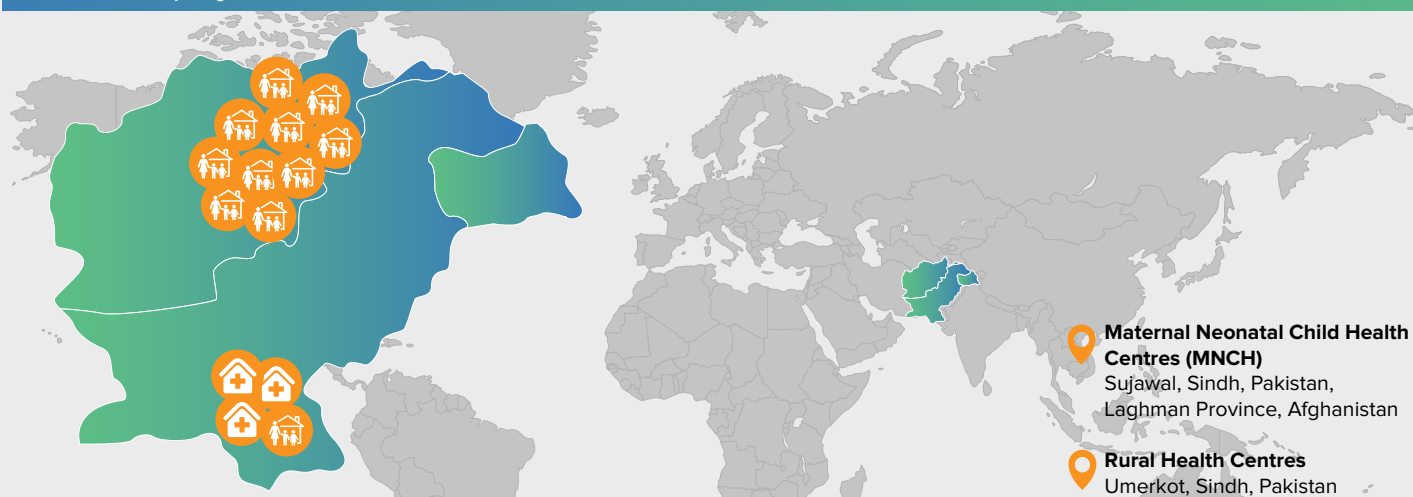
Number of individuals assisted through Health projects in 2017

Through our Maternal, Neonatal and Child Health (MNCH) and Rural Health Centres (RHC) in Afghanistan and Pakistan we are continuing to work under the three pillars of primary health care; including preventative care and awareness raising, curative services, and the capacity building of local health structures. We continue to provide preventive and curative health services to the marginalized communities especially the refugees and temporarily displaced people.

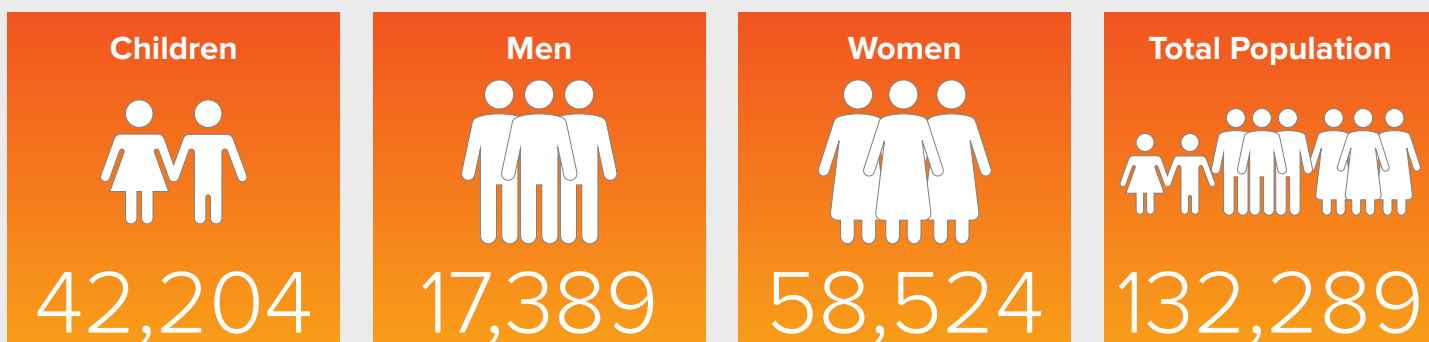
Our health projects are contributing to the reduction of maternal and child mortality as we provide quality health care services and work towards reducing the gender gaps in access to these health services. Through strengthening new partnerships with the government and other national/international development players, we aim to meet the Sustainable Development Goal (SDG) 3 to ensure healthy lives and to promote the wellbeing of rural communities in Asia.



Our Health projects in 2017



Breakdown of people assisted through Health projects in 2017



Key Activities

- Trained 27 health staff on quality medical care standards in Afghanistan and Pakistan
- Provided OPD (Out Patient Department) and Mother & child healthcare (MCH)¹ services to mothers, new born babies and children in rural Afghanistan and Pakistan
- Provided free-of-cost vaccinations to children and expecting mothers
- Awareness sessions on essential health care issues, sexual and reproductive health, mother and childcare and prevention of epidemic diseases conducted for communities
- Activated the Health Information System (HIS) to aid in early detection of complicated cases and speed up referral cases of women in Umerkot
- Health Project staff trained on Leadership, Do-no-Harm Mainstreaming in Disaster Management and Quality and Accountability
- Established 6 Health Center Committees & 6 Village Safe Motherhood Committees in Laghman
- Selected and trained 23 Health Posts² and selected community members on health education and referral systems in Afghanistan
- Health centers' staff capacity enhanced on Family Planning, Community Based Health Care, Integrated Management of Newborn and Child Illnesses (IMNCI), Developing IEC materials and Newborn Care
- TBA (Traditional Birth Attendants) trained on maintaining hygiene and cleanliness while delivering babies, handling pregnant women and distribution of safe delivery kits
- Activated the Disease Early Warning System (DEWS) to assist doctors in rural health centers in Umerkot to identify and announce disease alerts at district levels
- Celebrated World Health Day, World Population Day, World Hepatitis Day, World Disability Day, International Women's Day and World Tuberculosis Day to raise awareness in communities

1. These include ANC, delivery, PNC and Family Planning to Child Bearing Age (CBA) Mothers and awareness session on health education
2. These Health posts then further educate communities on health awareness, prevention and referral systems

Achievements



Ensured the promotion of well-being among target rural communities through increased access to MNCH and basic health services



Safer deliveries, improved post-natal care, increased child immunizations and a rise in child-spacing among women observed in target areas of Thatta, Umerkot and Laghman



Expertise of health-care staff strengthened and are now better equipped to diagnose, treat and refer patients on common health issues



Stronger community representation on the Community Health Workers Committee has led to women being more open in discussing their health concerns



Health Posts have strengthened the communication and referral networks between the communities and health facilities



Supported government health initiatives such as the Emergency Action Plan for Polio Eradication (2016-2017) and the nutrition component of Pakistan's Vision 2025 through our health advocacy forum to resolve district-wide health-related problems



10 health facilities established, staffed, equipped and supplied in Afghanistan & Pakistan



Eight Health Center/Health Management Committees established in Pakistan and Afghanistan



118,117 people examined and treated by MNCH health facilities in Afghanistan and Pakistan



6215 ANC and PNC patients attended in all our health centers



1495 babies delivered and 2780 couples took family planning sessions in MNCH centers in Afghanistan and Pakistan



13,304 children under 5 years and 10,163 pregnant and lactating mothers examined for suspected malnutrition



254 delivery kits provided to pregnant women and Traditional Birth Attendants in Pakistan



Health education session conducted for a total 52,332 people in Afghanistan & Pakistan



7696 community members trained on SRH (Sexual reproductive Health); 31 % men and 69 % women in Afghanistan



5616 community members, of which 79 % women and 21 % men, trained on mother, new born and child health in Afghanistan



6863 community members, of which 73 % women and 27 % men, trained on family and personal health practices in Afghanistan

Community & Partner Voices



"There were no nearby health facilities in the area. To treat basic illness or disease, we had to travel to Jalalabad Public Health Hospital or Mehterlam Public Hospital, for which we had to spend AF 2000 (Approx. 29 USD). Ever since the Surkhakan Sub Health Center has been established two years ago, things have been much easier. I take my family to the health center when the need arises with ease and comfort as the health center is providing basic health services with addition to informative health sessions." **Abidur Rahman, father of 4 children, residing in Surkhakan returnees' camp, Laghman Province, Afghanistan**



"After attending the health training session, organized by Community World Service Asia for female members of Village Health Committee, we organized our committee and worked actively on identifying basic issues, especially health related problems our women dealt with. As representatives of our village, we raised health related issues faced by women especially on different forums and forward our learning on health and hygiene to promote a clean and safe environment." **Rabia, Village Health Committee member, residing in Nabisar village, Umerkot, Pakistan**



"The health center provides vaccination for various diseases and infections including T.B, hepatitis, pneumonia, cough, chicken pox, etc. My family and I got vaccinated in time as the center was nearby and easily affordable. I am glad that my family will not suffer from such diseases and infections. And if they do, I can easily access good health treatment from the Hyder Farm health center." **Chandni, visitor at the RHC in Hyderfarm village, Umerkot, Pakistan**

Our deepest gratitude to the Supporters and Partners of our Health projects in Asia:



The Church of Scotland



reduce poverty | protect refugees | prevent conflicts | empower communities



Canadian International Development Agency



Ministry of Public Health
Islamic Republic of Afghanistan

District Health Office, Sujawal

District Health Office, Umerkot

Health Advocacy Group, Umerkot.

LIVELIHOODS

13,228

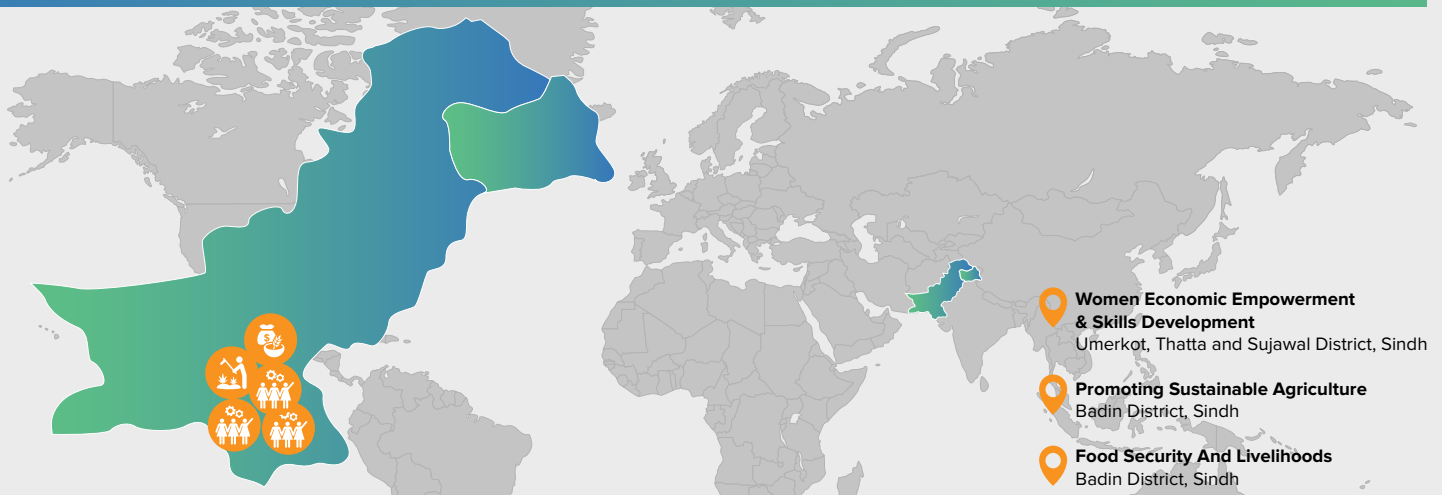
Individuals assisted through our Livelihoods projects in 2017

Community World Service Asia is committed to empowering communities to work together for local development and sustainable livelihoods. Inclusion of marginalized groups, such as women and people affected by disasters and conflicts, is central to all of our efforts to promote sustainable livelihoods.

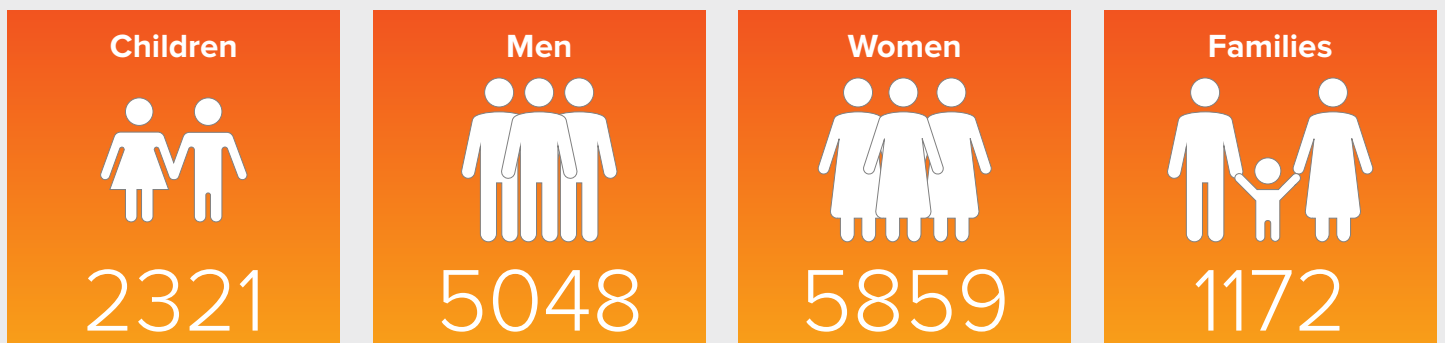
Through our livelihoods projects, we work with vulnerable communities to develop their skills and increase their earnings, enabling them to expand their opportunities, build security for themselves and their families and break the cycle of poverty.

In 2017, our projects supported more than a thousand households in improving livelihoods, food security and nutrition, economic resilience, empowerment and equity through trainings and exposure visits, market linkages and awareness raising on gender discrimination.

Our projects in 2017



Breakdown of communities assisted through Livelihoods projects in 2017



Key Activities



Skill enhancement and product development trainings conducted for 550 women in Sindh, Pakistan



Initiated an Arboriculture campaign, planting 11,340 saplings of fruits and vegetables in Badin, Sindh, Pakistan



Facilitated rural artisans' exposure visits to urban and rural markets



Kitchen gardening vegetable seeds and tool kits distributed to 650 farmers



102 Gender Activists trained on providing sensitization sessions to men and children on women rights, health rights and household participation



Facilitated exposure visits of 171 farmers to renowned Agricultural Resource Facilities in Sindh



Conducted season-long trainings for 400 farmers on sustainable agriculture practices



Soil sample tests for 650 farmer families conducted to identify and address soil fertility gaps



Two farmer festivals celebrated with 1200 (with 29% women participation) community members exhibiting seasonal harvests



Livelihoods project staff trained on climate change and sustainable agriculture adoption in Mirpurkhas, Sindh



Trainings on enterprise development, market linkages and life skills conducted for Sales & Marketing Agents (SMAs) and Quality Assurance Supervisors (QASs) from among rural artisan groups in Umerkot and Thatta

Achievements



Rural artisans' skills enhanced to meet urban market demands, including large retailers and brands enabling higher income earning opportunities



Gender equity activities in villages strengthened family support for women and led to increased opportunities for engagement in livelihoods activities



Sustainable farming practices are ensuring long-term food security and environmental conservation in Badin



Enhanced diversification in dietary intake and food quantities through an increase in kitchen gardening in Badin



Household expenditure on food related costs reduced through kitchen gardening by women



Strengthened family cohesion through farming together on family orchards and sharing of produce



Community awareness on the need for balanced diets to fight malnutrition and related illnesses increased among women and children



Community inclination towards re-afforestation amplified through tree plantations



19 Women Enterprise Groups established in 17 villages of Sindh



50 SMAs and QASs trained on enterprise development ways of identifying market linkages and resourcing



Community participation in steering groups and community level organizations increased by 401 new members (62% women and 38 % men)



Sindhi artisans produced 8,111 new products including apparel, jewelry and home accessories



A total of 721 rural artisans earned PKR 5,605,270 (USD 50,671) through handicraft production and sales in urban and local markets



Gender awareness among 1,057 men and 1,391 women in rural Sindh increased through theater performances aimed towards changing rigid mindsets



400 farmers have been trained on sustainable agricultural production of wheat and cotton crop in Badin



2054 (64% women) agrarian community members trained on nutritional awareness



480 women farmers trained on the pitcher irrigation technology for kitchen gardening and on Neem extraction for pesticide control

Community & Partner Voices



"I cook diverse dishes with the variety of vegetables I now grow in my kitchen garden. Moreover, I made PKR45,000 (Approx. 407 USD) this year by selling surplus vegetables from my kitchen garden in the nearby market. I was glad to present 3 bags of DAP fertilizer to my husband from this income for his next Kharif season's crop." **Nasreen, Kitchen Gardener from Shukar din Arian village, Badin, Pakistan**



"Life has changed a lot since our involvement in the livelihoods project. I work as an artisan and my brother and sister are part of the theater group. We also travel to attend trainings whenever we get an opportunity. This initiative has given a new meaning to our lives. Girls were caretakers of their home and this was the concept we were living by. But after theatre performances and women working in the vocational center, women have realized that, like men, they can also earn and support their families, and live a better life. Women can also go out in the world and explore opportunities to have a better future for them and their children." **Akhtawar, a 19 year old artisan from Raeem Dino Thaeem village in Thatta, Sindh, Pakistan**



"Initially I was a bit afraid and confused on how women in our village can be engaged in income generation activities or decision-making. Women in our village were mostly illiterate and have not been very social. After the involvement in craft making, theater performances and committee meetings, I came to realize that women have great potential if only we engage them. I am glad to see the change in our village with men and women working to improve the standard of living." **Kando Megwar, President Steering Committee of Kando Megwar village in Umerkot, Sindh, Pakistan**

Our deepest gratitude to the Supporters and Partners of our Livelihoods projects in Asia

Y CARE INTERNATIONAL



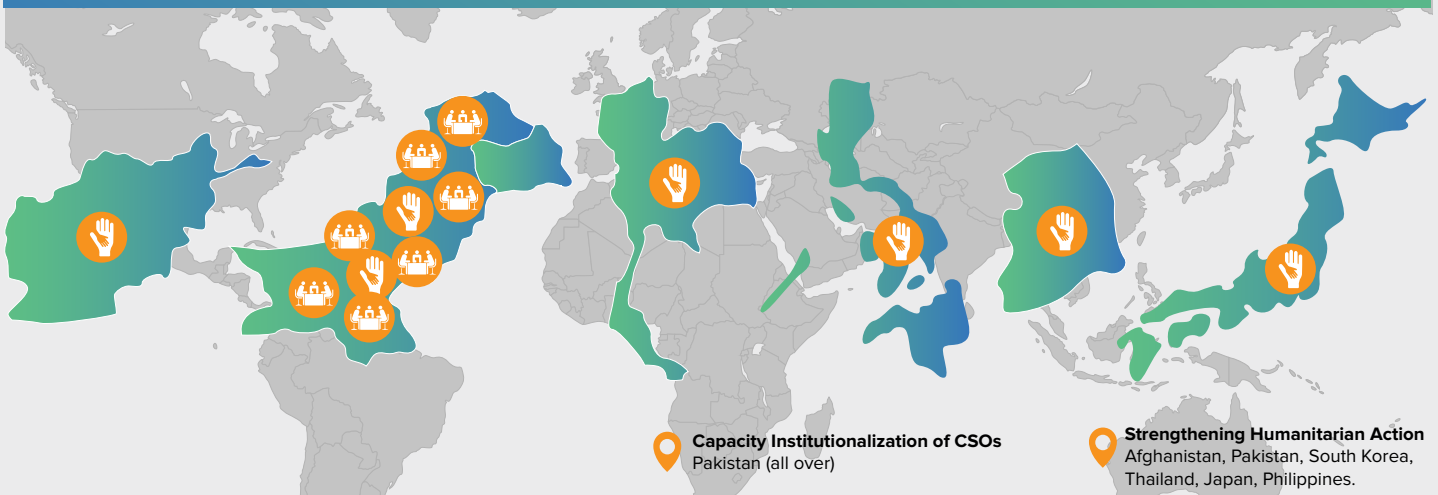
QUALITY AND ACCOUNTABILITY

2865

Participants of our Quality and Accountability (Q&A) activities in 2017

Community World Service Asia is committed to strengthening humanitarian action and sustainable development by supporting CSOs, Academia and Government bodies to improve their systems, practices and policies in order to meet the needs of affected populations in more effective and accountable ways. We try to equip humanitarian and development practitioners with knowledge, skills and capacities aimed at improving organizational performance and service delivery, while promoting approaches that empower the communities they work with so that they can continue to strive for their basic rights. We do this through training workshops, technical follow-up and assistance, and by providing informational and advocacy materials. We facilitate processes that enable stakeholders in the Asia region to share their learnings and practices that feed into global debates, ensuring that community voices are heard and prioritized. Mainstreaming Quality and Accountability (Q&A) within the organization is enabling us to ensure shifts in mindsets and practices leading to a growing capacity to self-monitor the levels of Q&A compliance within our own organization and amongst the stakeholders we work with. We partner with global and regional Q&A initiatives to promote a harmonized approach towards uptake of Q&A standards and to build on experiences and learnings of practitioners at national and local levels.

Our Q&A initiatives in 2017



Q&A participants in 2017



Strengthening Humanitarian Action
1102 Men

Capacity Institutionalization of CSOs¹
703 Men



Strengthening Humanitarian Action
641 Women

Capacity Institutionalization of CSOs¹
419 Women



Strengthening Humanitarian Action
269 Organizations

Capacity Institutionalization of CSOs¹
185 Organizations

Key Activities



Hosted and lead consultations on the revision process of the 2018 edition of the Sphere Handbook in the region



Facilitated a Training of Trainers (ToT) on Sphere Minimum Standards for KCOC² in South Korea



Co-Hosted the first ever Global Sphere Focal Points Forum in Thailand



Signed an MoU with PDMA KP³ and organized orientation sessions on introducing global Q&A standards to the various PDMA bodies⁴ and NDMA⁴ staff



Facilitated a training on Livestock Emergency Guidelines & Standards (LEGS) for local partners in Sindh



Conducted 27 capacity development trainings to youth, humanitarian and development practitioners, CSOs and academia under the Capacity Institutionalization project (CIP) in Pakistan



Introduced and conducted the first ever Core Humanitarian Competency Framework workshop in Pakistan



Promoted peer learning through active meetings and discussions at the Accountability Learning & Working Group (ALWG) Pakistan



Provided orientations to internal staff on Q&A mainstreaming in Pakistan



Conducted orientation sessions on introducing global humanitarian Q&A standards to students and faculty of our partnering universities in Pakistan



Provided Technical Assistance to 59 organizations as a follow-up to our trainings under the CIP to ensure improved organizational structures

1. Civil Society Organizations
2. Korean NGO Council for Overseas Development Cooperation
3. Provincial Disaster Management Authority, Khyber Pukhtunkhwa, Pakistan
4. National Disaster Management Authority

Achievements



Ensured contextualization in the Sphere Handbook revision process through providing a platform for Southern organizations in the region to provide feedback



Increased capacities of frontline humanitarian, government disaster response practitioners and academia in Pakistan on Q&A standards



Improved internal mainstreaming of Q&A through in-house orientations on the Core Humanitarian Competency Framework



Strengthened the community of Sphere practitioners through facilitating a platform for global focal points to share learnings and best practices



Enabled organizations to reflect upon and revise their recruitment processes in line with the Core Humanitarian Competency Framework in Pakistan



Enhanced networking and information-sharing among NGOs and CSOs in Pakistan through multi-sectoral trainings in the country



Increased the technical capacities of participants on specific organizational and development areas



Improved organizational capacities of CSOs and NGOs on strengthening their organizational structure, systems and procedures



Participating organizations increased their visibility on digital and practical platforms and subsequently improving fund-raising opportunities



291 participants from Pakistan, Afghanistan & South-Korea trained and provided technical support on global Quality & Accountability standards



208 humanitarian practitioners from Afghanistan, Pakistan & Thailand provided input into the Sphere Handbook 2018 revision



20 Global Sphere Focal Points from across Africa, Asia, Europe and South America came together for sharing and learning on Sphere Standards



Partnering with 4 leading academic institutions in Pakistan on capacity enhancement of CSOs, academia, youth for quality humanitarian and development action

Participants' Voices



"Community World Service Asia has a strong contribution towards organizational development of Doaba Foundation. We learnt essential skills and improved our systems to great level after participating in various trainings organized by CWSA. The recent workshop on Core Humanitarian Competency Framework sensitized us to develop Job Descriptions (JDs) for staff and interview questionnaires inclusive of core competencies. Already, at recruitment level we are able to assess the required skills & competencies instead of looking at them during probation period. Similarly, for the existing staff we are able to assess what competencies we need to develop so our future capacity building initiatives for the staff shall address these areas." **Mr. Javed Iqbal, Manager Programs Doaba Foundation, participant of the workshop on Core Humanitarian Competency Framework**



"As teachers, the NGO management course has been very interactive with a lot of participation from students. For students, this course has been very interesting and new. They have all been very enthusiastic, sometimes critical and very active in discussions. It has been more of a two-way learning process for us. With teaching this course, we really felt like we're contributing a lot in the learning process of students and youth. The exposure visits and special lectures that we have included as part of the modules acts as developing linkages for these students and helps to set a foundation for future professional careers for students. We organized a visit to the Drug Addiction Centres and lectures from representatives of Social Welfare Departments as part of the first semester. Admissions for fall semester have also been announced for new students for this degree and we are expecting many applications." **Sumera Farid, Teacher of Introduction to NGOs Module, Social Sciences Department, Peshawar University**



"The training helped my organization to better understand methods of budgeting and keeping financial records. It also gave us the competence to develop sound and applicable financial policies for our work." **Muhammad Bakhsh Khaskheli, Rural Development Association (RDA)**



"I am using the sphere standards in the Philippines and it has a lot of value. The help and support from organizations like Community World Service Asia, in promoting and applying the Sphere standards in Philippines is very very important and helpful to the people affected by crisis and disasters. For example, the training provided to us on applying Sphere in humanitarian crisis, guided us on helping people claim their rights. People are very happy to be oriented on the standards and are prepared to lobby for their rights during humanitarian interventions in the future. As a result of these trainings, it is good to see the affected people being involved in interventions that seek to help them." **Roderick Valones, Sphere Focal Point and Program Manager at LWR, Philippines**

Our deepest gratitude to the Supporters and Partners of our Q&A projects in Asia

ALWG
Accountability Learning and Working Group Pakistan



Brot für die Welt



SUPPORT UNITS



Organizational Development



Finance



External Affairs



Communications



Resource Mobilization Unit

What we have achieved in 2017!



Developed a marketing catalogue for Taanka¹ and promoted and increased sales of its' products through participating in national exhibitions and in-house display centres



Decreased operational and administrative expenses due to effective cost-cutting measures by 3 %



Successfully recruited 92 new staff members



Successfully renewed ISO 9001: 2008 certification



Chairing the ACT Alliance Advisory Groups on Communications, Media and Branding, Fundraising and Complaints Handling



Designed and Developed an Annual Report, 11 Monthly Bulletins, 3 Quarterly Newsletters, an organizational calendar, 3 thematic infographics and visibility material for 24 trainings and conferences



Produced 12 videos and documentaries for various projects and visibility purposes



Signed an MoU with the Ministry of Economic Affairs Division of Pakistan



Completed 17 audits, with lead auditors Ernst & Young and BDO in the auditors' panel, and an evaluation



Successful and effective shifting of Islamabad office location



Timely procurement of good quality material for construction of 1400 shelters, 1000 washrooms and 30 water supply schemes under the Emergency & Wash project in Shangla



Updated the organizational Operations Manual Issue # 12



Developed and implemented Birthday Leave policy for staff members to avail



Representation on the ACT advisory groups for Development Policy and Practice and Quality & Accountability



Collected 91 case stories from all our projects



The Communications team covered 26 field visits and project events



Initiated SAFFRON registration in Pakistan



Online payment system initiated by the Finance team

Financial Income & Expenses in 2017



Development and Humanitarian Program

93.63%

Administration

6.37%



Development and Humanitarian Program

90.62%

Administration

9.38%

LESSONS LEARNT

The lessons learned from this year are compiled from the various projects we have engaged in 2017. These were gathered from both realized and unrealized risks in the process of the projects' implementation. Community World Service Asia values the effectiveness of programs, their partnerships and accountability to stakeholders and reflects on the lessons learned each year to use as references for existing and future projects.

- 1 The introduction and use of **Geographical Information System (GIS) for hazard-mapping** has proved beneficial to hazard-prone communities and can be replicated in other project areas
- 2 Establishing a **DRR project steering committee** headed by the Deputy Commissioner in Laghman is recommended for effective coordination between sectorial departments for improved implementation of resilience building activities
- 3 There is a need for **“Advanced Search and Rescue” capacity building training** for DMCs¹, who can then be engaged by the DDMA during emergencies in Afghanistan
- 4 A significant **increase in enrollment of disabled children** in target schools observed through introducing topics such as child rights, child protection and rights of disabled children under the Education projects in Pakistan & Afghanistan
- 5 **Involvement of Imams², influential community elders and village committees** in project activities in various areas has helped in achieving critical outputs and project sustainability particularly pertaining to women-centric issues and activities
- 6 Training Traditional Birth Attendants (TBA) has not only improved baby delivery processes and post-partum health but also provided a source of **consistent livelihood** for financially under-privileged TBAs in Afghanistan
- 7 Collective gender sessions for both men and women should be conducted in target project areas in Sindh to **achieve greater gender equity**
- 8 **Regular Coordination** with government line departments and the NGO/INGOs community in various project areas has limited duplication of similar activities and promotes complementarity
- 9 Nutrition levitation practices such as food diversification and complementary feeding have a higher likelihood of succeeding in rural Sindh if nutrition-focused training **address the financial and health implications** of these practices as well
- 10 When introducing new farming technologies, it is **important to take input from local farmers to ascertain the sustainability and practicality** of the practice and its overall impact on the seasonal yields
- 11 Strategic partnerships with PDMA and national universities in Pakistan has facilitated in **bridging the gap** between NGOs and them by placing emphasis on the importance of collaboration, whilst also sensitizing them on key humanitarian accountability standards
- 12 Capacity building on **Q&A and best practices** of relevant universities' staff is essential to ensure professionalism and accountability in the humanitarian sector
- 13 Utilization of **existing e-learning courses and relevant published material** can further enrich the scope of capacity enhancement initiatives
- 14 Exchange and exposure visits of University students and Academia has strengthened **potential partnerships and trust** of the academia towards NGOs while also providing opportunities for more collaborative work within the CSOs' community



PARTNERS AND ASSOCIATIONS 2017

ACT Alliance
Act for Peace-Australia
ALNAP
Accountability Learning and Working Group (ALWG)
Afghan National Disaster Management Authority (ANDMA)
Afghanistan Directorate of Returnees and Refugees
Afghanistan Ministry of Economy (MOE)
Afghanistan Ministry of Public Health (MOPH)
Afghanistan Ministry of Agriculture, Irrigation and Livestock (MAIL)
Agency Coordinating Body for Afghan Relief & Development
AmeriCares
Asian Disaster Reduction and Response Network (ADRRN)
Association for Protection of Refugee Women and Children (HAMI)
Australian NGO Cooperation Program (ANCP), Department of Foreign Affairs and Trade (DFAT)
Bread for the World
British High Commission, Islamabad
Canadian Foodgrains Bank (CFGB)
Department of Foreign Affairs, Trade and Development (DFATD)
Directorate-General for European Civil Protection and Humanitarian Aid Operations (DG-ECHO)
Disaster Forum Bangladesh
Centre for Culture and Development (CKU)
Christian Aid
Christian Study Centre (CSC)
CASA
Church of Scotland
Church of Sweden
CIVICUS: World Alliance for Citizen Participation
COMSATS University
Commissionerate Afghan Refugees (CAR)
Core Humanitarian Standards (CHS) Alliance
Danish International Development Agency (DANIDA)
Ecumenical Institute of Colombo
Embassy of Denmark, Pakistan
Embassy of Germany, Pakistan
Global Affairs Canada
Human Rights Commission of Pakistan (HRCP)
Indus Consortium
Interactive Resource Center (IRC)
International Council of Voluntary Agencies
International NGO Safety Organization Afghanistan (INSO)
Indus Valley School of Art and Architecture
Irish Aid
Japan International Cooperation Agency (JICA)
Japan Platform
Korea NGO Council for Overseas Development Cooperation (KCOC)
Lutheran World Relief (LWR)
Kabul University
Ministry of Education, Afghanistan
Ministry of Foreign Affairs-Japan
National Humanitarian Network (NHN)
Network for Empowered Aid Response (NEAR)
Netherlands Ministry of Foreign Affairs
Norwegian Church Aid (NCA)
NPO/RRAA
Pakistan National Disaster Management Authority (NDMA)
Pakistan Economic Affairs Division (EAD)
FATA Disaster Management Authority (FDMA)
Pakistan Humanitarian Forum
Pakistan Provincial Disaster Management Authorities (KPK and Sindh)
Participatory Village Development Program (PVDP)
People's Disaster Risk Reduction Network (PDRRN)
Population, Refugees and Migration, US Department of State
Presbyterian World Service & Development (PWS&D)
Punjab Lok Sujaag
Punjab University, Lahore
Royal Netherlands Embassy in Pakistan
Rural Empowerment and Institutional Development (REPID)
Shaheed Zulfikar Ali Bhutto Institute of Science and Technology (SZABIST)
Sphere
Start Network
Swedish International Development Agency (SIDA)
Tearfund
The SEEP Network
Transformation and Reflection for Rural Development (TRD)
UK Department for International Development (DFID)
United Methodist Committee on Relief (UMCOR)
United Mission of Nepal (UMN)
United Nations Department of Safety and Security
United Nations Development Programme (UNDP)
United Nations High Commissioner for Refugees (UNHCR)
United Nations Office for the Coordination of Humanitarian Affairs (UN OCHA)
University of Agriculture, Faisalabad
University of Central Punjab
University of Sindh, Jamshoro
University of Peshawar
Y Care International



Certifications



USAID
FROM THE AMERICAN PEOPLE



www.communityworldservice.asia

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community
WORLD service ASIA
peace
resilience
dignity

actalliance