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# Annual Report 2016

**community**  
WORLD service ASIA  
peace  
resilience  
dignity

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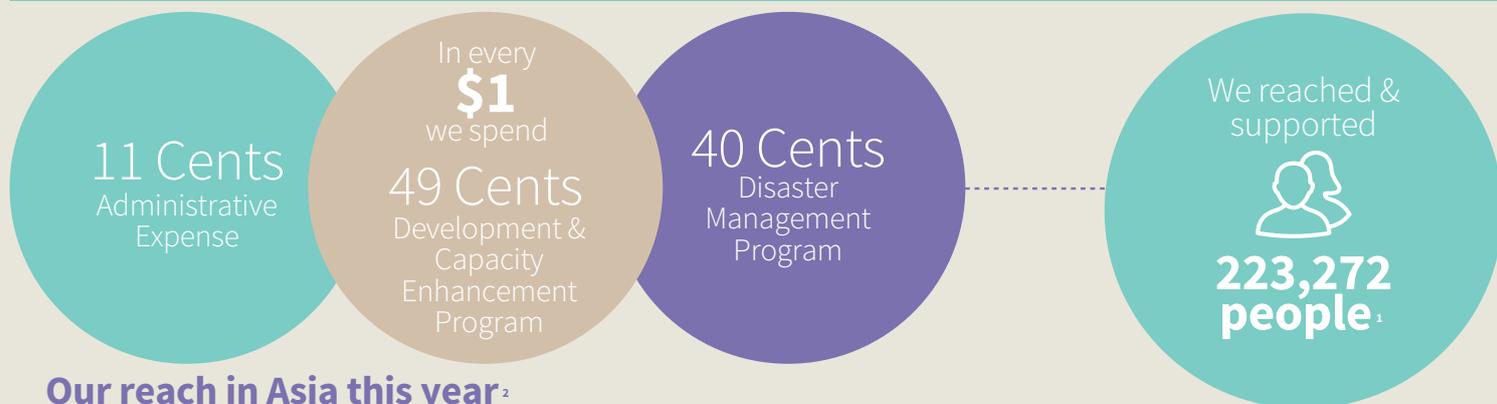
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# COMMUNITY WORLD SERVICE ASIA IN 2016

Community World Service Asia is a regional organization implementing humanitarian and development initiatives in Asia. We aim to address factors that set people apart by promoting inclusiveness, shared values, diversity, and interdependence. Marginalized communities are assisted irrespective of race, faith, color, age, sex, economic status, or political opinion. Respecting the right to choose how to live, we work with marginalized communities in order for them to overcome inequality and lead peaceful, dignified and resilient lives.



## Our reach in Asia this year<sup>2</sup>



## Thematic Areas of Focus in 2016



## Highlights from the year

- Radio campaign on heatwave awareness reached **25 million** people in Sindh, decreasing mortality rate among affected communities
- Lower students' absenteeism** and increase in new student enrollments in Girls Education project areas of Laghman and Nangarhar provinces of Afghanistan
- Launched and established the brand **Taanka**, a social enterprise connecting Sindh rural artisan women with urban markets and buyers
- 356 refugees** and IDPs in Mansehra and Haripur trained on welding, electrical, motor cycle mechanic, tailoring, and embroidery
- Developing knowledge and capacities of future humanitarian practitioners through collaboration with **8 national universities** in Pakistan
- 24,834** earthquake affected individuals gained access to clean and safe drinking water
- 918** women artisans from Sindh sold hand-made products worth **US \$ 16,015** in 2016 alone
- 21** provincial and district level ANDMA staff and relevant government officials trained on Disaster Risk Reduction (DRR) in Afghanistan
- 322** aid workers trained and provided technical support on Quality & Accountability initiatives across Asia
- Successfully renewed **ISO 9001: 2008 certification**
- 43,257** community members provided with preventive, curative and emergency healthcare services at static and mobile health units across Pakistan and Afghanistan
- Increasing food security** in Sindh by desilting of water courses that provide irrigation water to farmers
- Sustainable farming practices now recognized as the only solution for long term food security and **environment conservation** among farming communities in project areas of Badin
- Improved access to MNCH services in rural areas had led to a **decrease in morbidity** and mortality rate among project communities in Sindh, Pakistan and Afghanistan
- Developed and piloted **Performance Improvement Plan (PIP)** to review & improve employees' performance

<sup>1</sup> This does not include the total participants of the Heatwave Radio Campaign, being a one-off emergency response activity

<sup>2</sup> Though we have representation from 19 countries from across the globe in some of our program initiatives

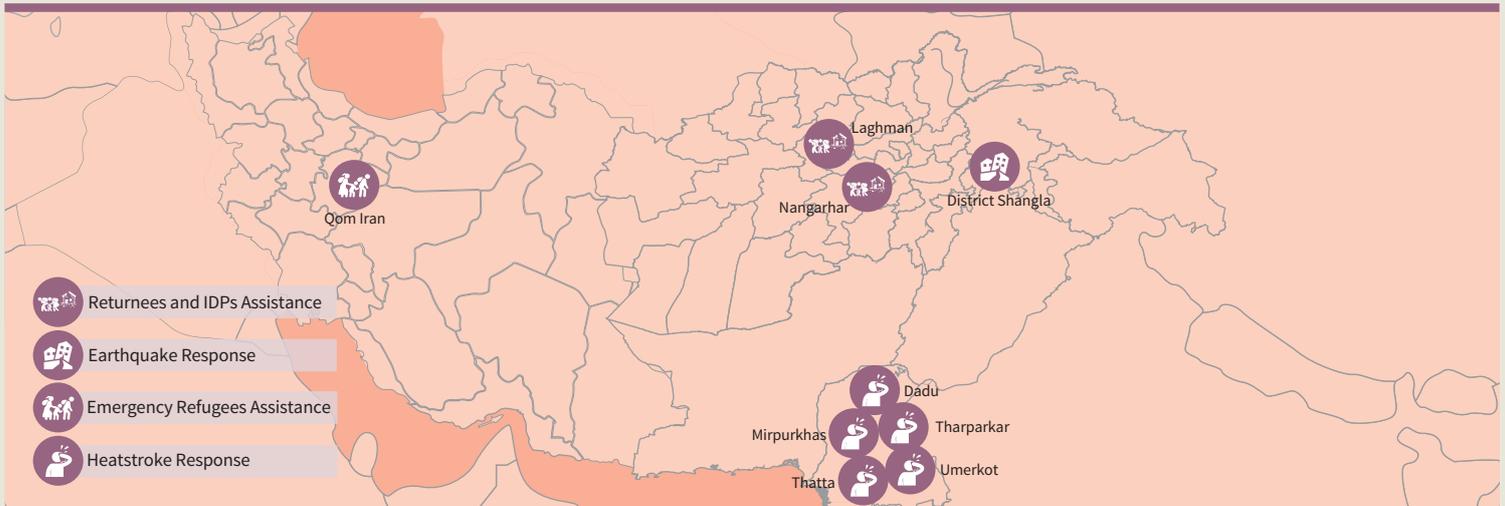
# DISASTER MANAGEMENT

Individuals assisted through Disaster Management projects in **2016: 75,056<sup>1</sup>**

As disasters strike in the region, our Disaster Management team immediately mobilizes to meet the urgent needs of affected communities by providing sustenance, food security, water and sanitation, health and shelter. Our emphasis on community participation is a key aspect of our interventions as we empower disaster-affected families and individuals to restore their lives and livelihoods, rehabilitate their surroundings and strengthen their resilience.

In 2016, Community World Service Asia's disaster response projects prioritized the needs of marginalized groups including women in rural areas, children, disabled and the elderly community members, women headed households, internally displaced persons, and refugees affected by natural and conflict induced disasters in Pakistan, Afghanistan and Iran. The emergency projects related to food distributions, cash transfers, shelter assistance, mobile health services and short term livelihood provisions have been designed to address emergency food security needs, prevent starvation and malnutrition among affected communities thus contributing towards the Sustainable Development Goals of eradicating poverty, starvation and reducing inequalities.

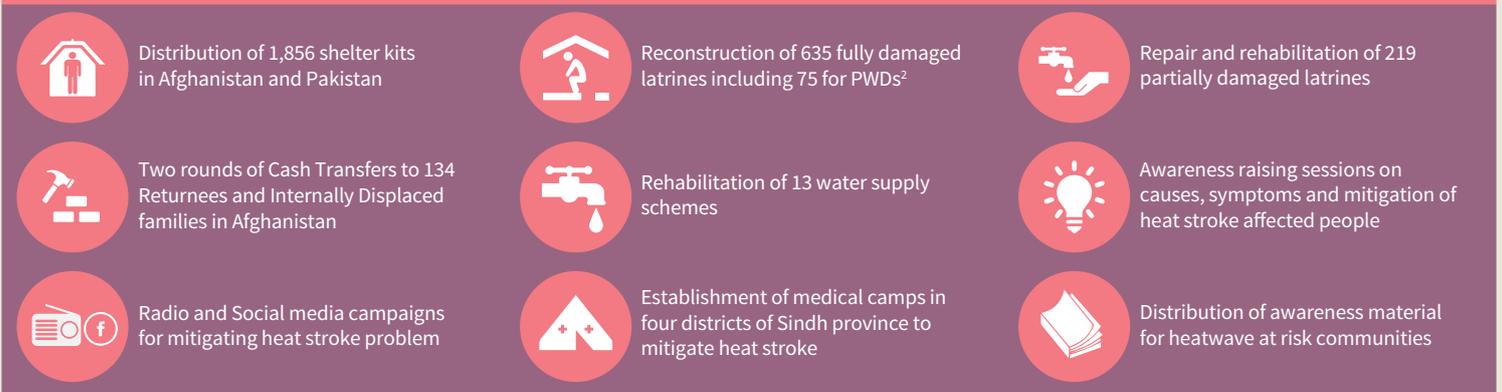
## Community World Service Asia Disaster Management Projects



## Number of people assisted through Disaster Management projects in 2016



## Key Activities



## Achievements



<sup>1</sup> With the assumption that the families' supported in Iran have four members (This does not include the total participants of the Heatwave Radio Campaign which is 25 million across the Sindh province)

<sup>2</sup> Persons with disabilities



24,834 earthquake affected individuals have access to clean and safe drinking water



13 water supply schemes rehabilitated in earthquake hit areas



26 village committees formed - comprised of an equal representation of men and women



250 Iraqi refugee families in Iran received cash fulfilling their urgent needs



Radio Campaign in eight at risk districts reached 25 million people



Social Media appeal to raise awareness against heatwave reached around 20,000 people



Awareness raising posts on Facebook reached more than 80 thousand people



2,729 health sessions conducted: 29,436 community members (15,568 men and 13,868 women) participated



2,000 heat stroke affected patients have been treated in four health facilities



Ensured the provision of basic survival needs such as food, shelter and health of 19,626 individuals in Laghman and Nangarhar



Four emergency medical camps established each in district Dadu, Mirpurkhas, Tharparkar and Umerkot



Emergency Mobile Health units assisted 14,900 returning refugees and IDPs with healthcare in Afghanistan



"While one of my rooms and a boundary wall were completely damaged, all the other rooms were partially broken thus becoming unlivable. I was left with no choice but to shift my family of ten to a neighbor's home for a few days. Due to limited space, however, we had to bring them back to our own house (broken) where the only undamaged space, to live in, was the kitchen. To accommodate everyone in a single room, I had to sleep under the open sky during the freezing winter nights of Swat." **Ameer Khan, Earthquake survivor from KPK, Pakistan**



"The earthquake has deeply traumatized our children; they have become so scared that they start crying and shouting on even a mention of it. All our belongings have been buried under the rubble and have vanished. The food package and winterization kit we received is a blessing for us as we had become hopeless and thought that aid agencies will ignore us again because of the remote locality of our village." **Muhammad Usman, Earthquake survivor, Chichloo village, KPK, Pakistan**



"We can save our lives and that of others by taking precautionary and preparedness measures. The awareness raising session conducted by Community World Service Asia's staff guided us about heatwave, its causes, symptoms, precautions and treatment. We have never heard about it and by following the instruction in the session, we can now definitely protect ourselves and our families from the adverse affects of heatwaves." **Jaiso, 25 years, participant of heatwave project, Hyderfarm village, Umerkot.**

### Our deepest gratitude to the Supporters and Partners of our Disaster Management projects in Asia:



European Commission for Humanitarian Aid (ECHO)



NORWEGIAN CHURCH AID



United Methodist Committee on Relief



START NETWORK



Global Affairs Canada



CHURCH WORLD SERVICE



Methodist Church



The Church of Scotland



Canadian Foodgrains Bank

Church of Sweden



SWEDISH INTERNATIONAL DEVELOPMENT COOPERATION AGENCY



Presbyterian World Service & Development



TRD Transformation and Reflection for Rural Development



# EDUCATION

Individuals supported through Education projects in 2016: **32,938**

Community World Service Asia aims to deliver holistic, comprehensive and complementary education programs. Initiatives seek to promote enrolment, with a particular emphasis on equal opportunities for girls to go to school, retention and attendance. The quality of education is improved through training for teachers to move away from traditional lecture-style and rote-learning classes, towards engaging and participatory lessons which support the learning and confidence of students. Our efforts focus on rural communities to address the gaps in educational opportunity and infrastructure outside of urban centers.

## Community World Service Asia Education Projects



## Program Participants



## Key Activities

- Conducted 5-day master teacher trainings for teachers with past training skills
- Conducted skill based classes for the school students
- Conducted subject based trainings for school teachers
- Community Development Council (CDC) members, village elders, and religious bodies of target communities have been sensitized on sensitive issues such as children's rights and gender equality
- Conducted 5-day monitoring and evaluation trainings for education officials
- Conducted 3-day civic education camps for school teachers and students
- Conducted 3-day civic education ToTs for school teachers
- Consistent monitoring of Teachers teaching methods and coaching on overcoming challenges and gaps
- Conducted 3 five day teacher trainings on pedagogical skills to improve teaching techniques towards building better class room environment in Pakistan and Afghanistan
- Established play areas and installed swings, see-saws, and slides in schools
- 75 teachers trained on peace-building and classroom integration through 3 residual workshops across Pakistan
- 21 provincial and district level ANDMA staff and relevant government officials trained on DRR

## Achievements

- Lower students' absenteeism and increase in new student enrollments through the various project components<sup>1</sup>
- Increase in students' interest in learning new topics as teachers now use child-centred teaching methodologies
- Enhanced teachers' capacity in parts of Sindh, Pakistan and Laghman, Afghanistan

<sup>1</sup> Community mobilization, engagement of CDCs/religious leaders/village elders, teaching techniques training, improved class room environment



Improved students' confidence in public speaking and knowledge regarding the fundamentals of civic education



Parent-Teacher Committees (PTC) are identifying and addressing problems faced by students, parents, teachers or school managements



Young female students can now vocalize sensitive issues that they face in school or at home



Increased mobilization of community through the support of CDC members, village elders and religious bodies



M&E staff of provincial and district level Education Directorate monitor and evaluate schools' performances and develop strategies to overcome their gaps



Nangarhar ANDMA staff and relevant government officials are now prepared with effective DRR techniques for future natural disasters



60 teachers have been trained as Master Trainers in 2016



Master Trainers conducted 8 follow up/ sessions for 53 teachers and trained a total of 204 school teachers in Nangarhar and Laghman



5 teacher trainings on pedagogical skills conducted for 100 school teachers practicing child-centered methodologies.



Effective classroom sessions organized for more than 3,000 school children



3 Civic Education Summer Camps conducted with a participation of 30 teachers and 150 students in Nangarhar



20 M&E officials of provincial and district level Education Directorates trained on Monitoring and Evaluation (M&E)



15 School Based Disaster Management Committees (SDMCs), comprising of 75 teachers and students established



Sports goods distributed to 8 schools of Behsood and Mehterlam districts



2 play areas established in schools of Mehterlam district in Laghman province

## Community Voices



"I feel privileged to be a part of the good work of distributing stationery and mats. There are lots of families in these communities, who can't provide their children with even the cheapest stationery items at times. Besides this, newly enrolled children need to be motivated somehow, which would help them to attend school with greater interest, and continue to commit to their education with the help of such incentives." **Haji Qasim Khan, Tangi Sokhta Village Leader, Laghman**



"Girls Education Project is one of the best projects ever implemented in schools. Any activity carried out under this project has always had a positive impact so far. Now in my school, I have well trained teachers who have knowledge and skills regarding child focused teaching methodologies, and they are conducting classes accordingly. Some of our teachers were also trained as master trainers, who are observing un-trained teachers to coach them into becoming better and more child friendly teachers. Summer Camps have been a very popular activity of this project, students hear about it and immediately look forward to it. The approach of bringing schools, parents, communities and religious leaders, within one space has led to the establishment of a very understanding relationship amongst all of us, we have overcome the communication gap." **Mushfiqullah, Zangue Girls High School, Principal, Nangarhar**



"I participated in a tableau highlighting the importance of child's rights and family bonding. It was fun and informative from both ends; for the participants and the students who participated in the play. In the session of Civic Sense, we were taught how to keep our environment clean and hygienic. I am now aware that it is our civic duty to keep our country clean. We have many duties which we have to follow as a good citizen but we don't do it." **Mehak Kawar, a student of Class 3 in Government Girls Primary School Daro Koli, Umerkot**

## Our deepest gratitude to the Supporters and Partners of our Education projects in Asia:



# HEALTH

Individuals supported through Health projects in 2016: **93,784**

Community World Service Asia seeks to meet the health needs of vulnerable and marginalized groups. The organization provides both preventive and curative health care to populations affected by disaster and conflict particularly women and children living in communities that are underserved by existing facilities and infrastructure.

Implementation targets communities in the remote rural districts of Sujawal and Umerkot in Sindh, and the refugee and host communities of Mansehra in Khyber Pakhtoonkhwa and Laghman province in Afghanistan. The reduction of diseases and unsafe practices that contribute to maternal, child and infant morbidity and mortality is the key objective supported by promotion of basic health and hygiene, sexual and reproductive health as well as awareness regarding family planning.

## Community World Service Asia Health Projects



## Program Participants

Maternal, Neonatal and Child Health Care  
Static and Mobile Health Units



**Families**  
12,632  
10,814



**Men**  
14,141  
8,749



**Women**  
17,717  
18,538



**Children**  
18,669  
15,970

## Key Activities

- Coordination meetings with all program stakeholders
- Community Health Sessions on seasonal diseases and health practices
- Provision of safe delivery and hygiene kits
- Awareness raising sessions with community members on family planning, reproductive health, nutrition education, health awareness and SRH
- Continued screening of PLW<sup>1</sup> and children for malnutrition to determine their nutritional status and treat and refer accordingly
- Established Health Management Committees in collaboration with communities
- Provision of free medicines
- Hygiene education sessions
- IEC on health related content prepared and distributed among community
- Provision of Preventive and Curative Health Care Services at the MNCH for women and children
- Referral of complicated cases to nearby health facilities
- Established health centers and safe motherhood committees with communities
- World Tuberculosis Day celebrated with community to raise awareness on tuberculosis, its precautionary measures and proper treatment within the village

## Achievements

- Ensured quality and accountability through community participation and information sharing
- Coordination strengthened with District Health Department and JHPIEGO<sup>2</sup> to collaborate on family planning activities
- Increased information sharing and coordination within communities through Health management committees and Village Organization (VOs)

<sup>1</sup> Pregnant and Lactating Women

<sup>2</sup> Johns Hopkins Program on International Education in Gynecology and Obstetrics



Khiral and Bello union council residents have easier access to a certified Doctor, LHV and a pharmacy



Project participants are comparatively healthier and practice hygienic lifestyles



Improved access to MNCH services in rural areas in Afghanistan and Sindh, Pakistan



Morbidity and mortality rate among project communities decreased in Sindh



Participation of women was ensured in FATA; a highly culturally conservative area



District health department of Khyber agency was supported with minor repairs of existing health facilities to ensure their functionality



Communities in FATA took ownership of the project and dedicated six of their houses to health services



7,069 community members visited the OPD at the MNCH in Thatta – 47% women, 49% children and 4% men



24,030 community members participated in health awareness and hygiene sessions across Pakistan and Afghanistan



12 new health committees formed and follow up meetings conducted in all health project areas



105 PLWs<sup>3</sup> have been identified and provided with supplements in Thatta



15,289 children screened and provided with nutritional supplements as per results in MNCHs in Pakistan and Afghanistan



43,257 community members provided with preventive, curative and emergency healthcare services at static and mobile health units across Pakistan and Afghanistan



17,300 patients treated and provided medicine at the OPD in Umerkot



De-worming of 100% patients under 5 years in Umerkot



5,000 women took antenatal and postnatal check-ups and family planning assistance



Distribution of IEC materials in local languages raised awareness on relevant health related topics



729 pregnant women received ANC<sup>4</sup> and PNC<sup>5</sup> in Afghanistan



18 medical staff is providing health assistance in 6 health facilities in Afghanistan

## Community Voices



"Efforts made by Community World Service Asia in our community are highly remarkable where these marginalized individuals have now been provided with basic health services at their door step. I must appreciate their commitment and ownership for the people of Thatta and Sujawal, we hope that they continue to strive for these people and support them with the same spirit."  
**Rehana Leghari, Member of Provincial Assembly, Sindh**



"When I was pregnant for the first time I was very stressed as there were no Female healthcare providers nearby and we had to travel afar to DHQ hospital in Umerkot city even for routine checkups. Now there is a Female Medical Officer in the Rural Healthcare Center of Hyderfarm who provides us with medical services. We are very happy and in my second pregnancy I easily visit the center for routine checkups."  
**Roopan w/o Tilloo aged 30 year, Village Bheel Paro Hyderfarm, Umerkot**



"The female staff at the MNCH was very friendly. Looking at my condition, the midwife knew something was wrong and that I was not telling the whole story. The midwives listened to me patiently as I let my heart out to them. The doctor then prescribed stress relief medicines and advised to visit the MNCH on a weekly basis."  
**Shaista, 35 year old widow, IDP, Gamberie camp, Laghman**

## Our deepest gratitude to the Supporters and Partners of our Health projects in Asia:



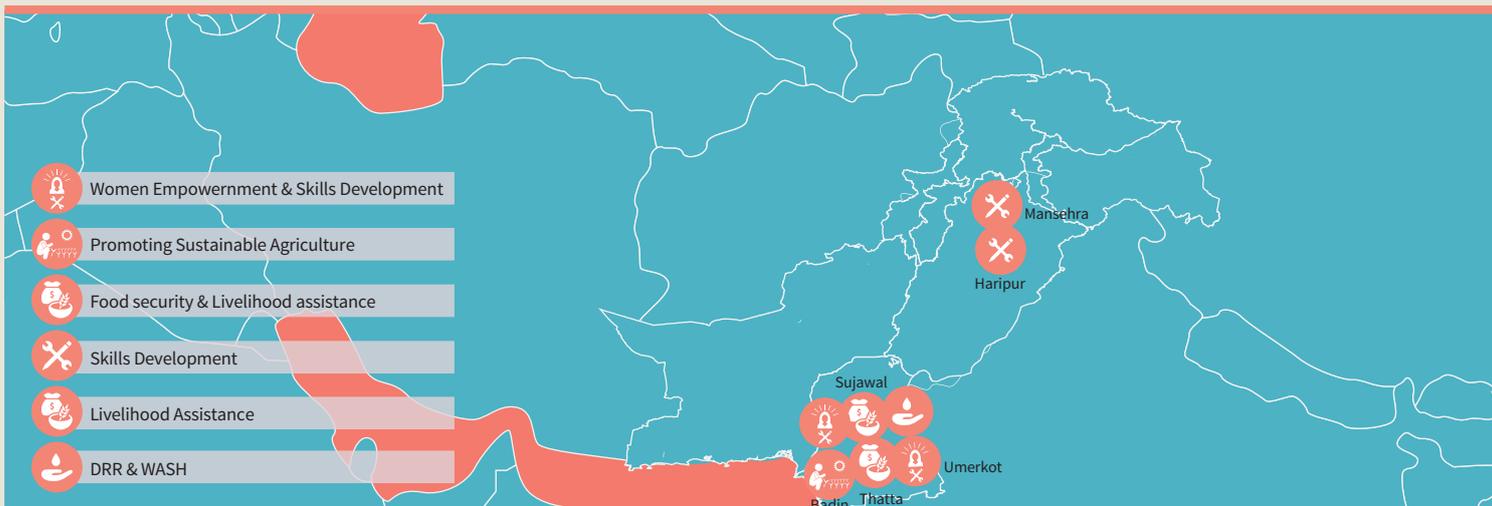
# LIVELIHOODS

Individuals supported through Livelihood projects in 2016: **10,153**

Community World Service Asia is committed to empowering communities to work together for local development and sustainable livelihoods. Inclusion of marginalized groups, such as women and people affected by disasters and conflict, is central to all of our efforts to promote sustainable livelihoods.

Through our livelihoods projects, we work with vulnerable communities to develop their skills and increase their earnings, enabling them to expand their opportunities, build security for themselves and their families, and break the cycle of poverty. We integrate disaster risk reduction trainings in order to strengthen the resilience of communities and make interventions more sustainable.

## Community World Service Asia Livelihood Projects



## Program Participants



## Key Activities



## Achievements



<sup>1</sup> A brand and a social enterprise that links rural artisan women from Sindh to the urban markets and buyers



Enhanced knowledge and understanding on girl's education and early marriages through HGAGs has led to a reduction in early and forced marriages in target villages of Umerkot and Thatta



Sustainable farming practices now recognized as the only solution for long term food security and environment conservation among farming communities in Badin



Enhanced variation in routine diet among community and increased awareness on the importance of balanced diet for combating malnutrition among mothers and children in Sindh



Increased community action towards reforestation in parts of Sindh



Increased willingness of farmers to proactively take part in project activities after being oriented on the harvesting cycle of rice and its kinds



Increased public awareness on vital climate change issues and DRR through a PSM campaign run on national radio broadcast channel



Formation of District Food Security Cluster through involvement of line government department and other organizations in Badin



Successful linkages developed between vocational skills training graduates in Haripur and the local and urban markets



Improved coordination with CAR/UNHCR, District administrator and other NGOs/civil society organizations



918 women artisans from Sindh sold hand-made products worth PKR 1,678,810 (US \$ 16,015) in a year



323 Sindhi artisans enhanced handicrafts skills and improved literacy



220 Sindhi Artisans trained on product development



41 women graduates in Mansehra received conditional cash grants for establishing their own enterprises



97 artisans received basic skills trainings and 10 artisans trained on tailoring and finishing in Umerkot and Thatta



102 gender activists trained on gender rights in Umerkot



50 men and 40 women members of steering committees trained on Community Management Skills in Thatta



Community Based Organizations (CBOs) trained on record keeping and CBO management in Thatta



650 families trained on sustainable farming practices in Sindh



644 women trained on kitchen gardening in Sindh



1,250 families received agriculture and kitchen gardening inputs



258 people trained on disaster resilient farming techniques and DRR in Sindh



356 refugees and IDPs in Mansehra and Haripur trained on welding, electrical, motor cycle mechanic, tailoring, and embroidery



366 skill training graduates from Mansehra and Haripur linked with potential employers in Afghanistan and secured employments in Pakistan



Increasing food security in Sindh by desilting of water courses that provide irrigation water to farmers



34% average increase in income for men graduates and 28% average increase in income for women graduates in Mansehra and Haripur



Women artisans from Mansehra and Haripur generated PKR 211,000 through 3 exhibitions held at District, Provincial and National Levels



Established "Taanka" and its social media presence. Under this brand, the artisans have exhibited their products at various national level fashion shows and exhibitions

## Community Voices



"The training center has enhanced my crafting skills as well. I have learnt about the different seasonal colors and the color wheel. I know how and which colors best complement each other in different patterns." **Chandra, artisan from Village Mandal Outaq**



"Before kitchen gardening training, I had never grown vegetables at home. But now, this small garden is a source of nutrition for my family, we are utilizing fresh and chemical free vegetables on a daily basis. This is not only enhancing our food variation but also generating extra revenue (by selling of surplus produce in area). This sustainable solution of food diversification was made possible after I attended Kitchen gardening training by Community World Service Asia." **Mrs. Pari of village Togachi Kolhi, project participant of food security project, Badin**



"I was a home-based worker before I received the training. As I learnt about new designs and markets, I confidently interacted with buyers in markets, which improved the sales of our products. I am financially supporting my family and our life has considerably improved as compared to before. I am also supporting my sister's educational expenses." **Jhanki, 18 year old artisan, Umerkot**

## Our deepest gratitude to the Supporters and Partners of our Livelihoods projects in Asia:



Y CARE INTERNATIONAL



EMBASSY OF DENMARK  
DANIDA INTERNATIONAL DEVELOPMENT COOPERATION



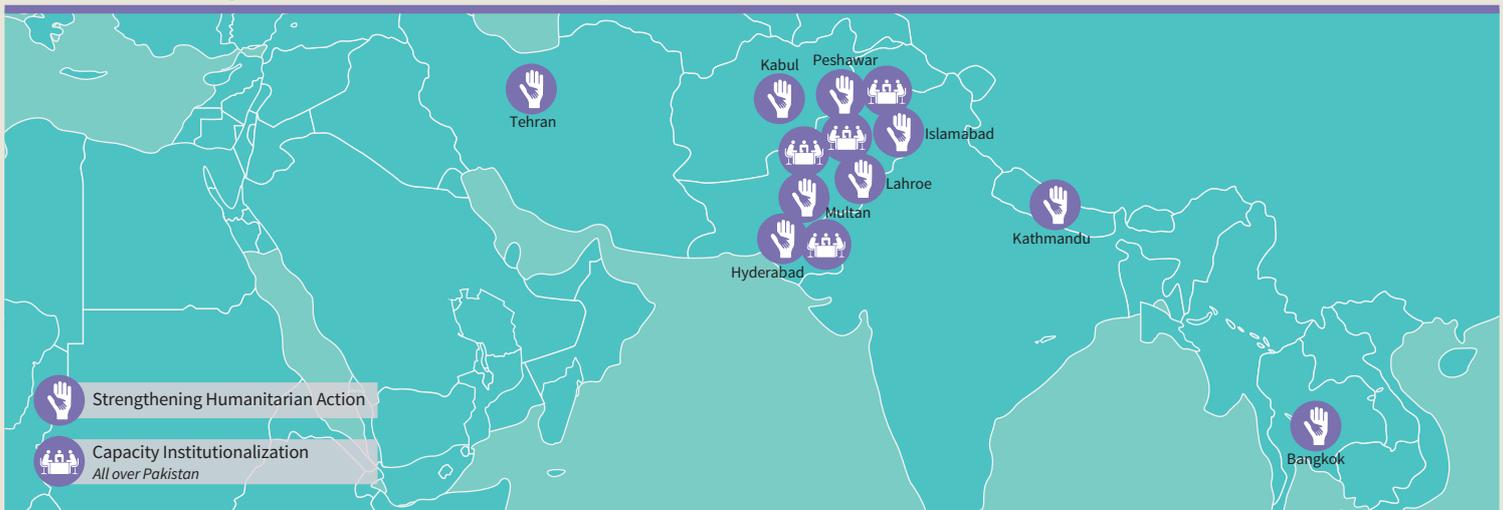
# QUALITY AND ACCOUNTABILITY

Participants of Q&A activities in 2016: **1,160**

Community World Service Asia believes that the most important aspect of humanitarian and development interventions is that the assistance is truly accountable to the people it aims to support. The commitment towards accountability is demonstrated through our Accountability Framework. By mainstreaming Quality and Accountability (Q&A) in the organization, our strategy is to ensure shifts in mindsets and practices leading to a growing capacity to self-monitor the levels of Q&A compliance. The overall aim of our Q&A initiatives is to promote standards in humanitarian and development action internally, nationally and regionally to aid workers and aid agencies by developing their capacities through training, networking and communication, technical support, material development and advocacy.

Training workshops, follow-up and materials equip participants to strengthen their organizations' performance through two key components: organizational development and humanitarian accountability.

## Community World Service Asia Q&A Initiatives



## Q&A Participants



## Key Activities

- Trainings conducted on International Humanitarian Standards for partners in Multan and Hyderabad
- Training of Trainers (ToT) conducted on Sphere Minimum Standards in Nepal, Afghanistan and Iran
- Training conducted on Quality and Accountability for staff in Pakistan
- Training of Trainers (ToT) conducted on Sphere and Companions Standards in Thailand
- Training conducted on Minimum Standards for Education in Emergencies in Islamabad, Pakistan
- Training conducted on using Sphere Minimum Standards in WASH and Food Security & Nutrition in Hyderabad, Pakistan
- Conducted regular meetings of the Accountability Learning and Working Group (ALWG) on cross learning and challenges faced during emergencies and non emergencies
- Held consultations on CHS Core Competency Framework and Safe and Decent Work Environment in Pakistan
- Distribution of 1,652 Q&A material; including 672 Sphere Minimum Standards handbooks, 48 Q&A for Project Cycle Management Booklets and 980 CHS Booklets in Pakistan
- Supported two national universities in Pakistan on designing a year's diploma course on 'NGO Management'
- Trainings conducted for 55 students of Peshawar and Punjab Universities on Sphere Minimum Standards, Code of Conduct and role of humanitarian organizations
- Published CHS Guidance notes and Indicators booklet
- 27 capacity enhancement trainings conducted on various Humanitarian and Development programming topics for Civil Society Organizations and Social Sciences students across Pakistan
- Training of Trainers on CHS for 24 Q&A practitioners from 11 countries conducted in Bangkok, Thailand
- Developed relations with NDMA and PDMA in Pakistan to promote Q&A standards and enhance govt. institutions' capacity on its application and adherence

## Achievements

- Representation on the CHS Steering Committee is enabling Community World Service Asia to represent the South
- The Learning Need Assessment (LNA), developed by Community World Service Asia, is helping Q&A teams in identifying the contextualized training needs of humanitarian aid workers



Updated our Quality and Accountability strategy for 2017-2019 to bring it in line with new emerging needs and changing contexts



Developing knowledge and capacities of future Q&A and humanitarian practitioners through collaboration with 8 universities in Pakistan



Trained and supported partners in developing their Complaint Response Mechanism (CRM) policy and Accountability Frameworks



Iranian aid workers sensitized on the importance of using Q&A standards in relief and development work



Enhanced internal mainstreaming of Q&A through developing project and monitoring plans in line with CHS and Sphere tools



Increased awareness on CHS standards in Pakistan by publishing of its guidance notes and indicators booklet



Increased coordination and collaboration with Sphere Secretariat on development of training modules



Enhanced networking and shared learnings among NGO and CSOs in Pakistan through organized networking events



322 aid workers from 19 countries trained and provided technical support on Quality & Accountability initiatives



48 humanitarian practitioners trained on Sphere Minimum Standards in Iran and Afghanistan



174 of Community World Service Asia staff now implements all their work plans in line with Q&A standards



70% improvement in understanding of CIP training participants on the practical aspects of working in the development and humanitarian sector



130% increase in partnering CSOs understanding on financial management and improved transparency in financial reporting



325 students (52% women) from four universities trained. The mere number of students exposed to development sector and the role of NGOs therein has laid the foundation for sustained supply of human resources to CSOs

## Community Voices



"For Sphere, the regional partnership with Community World Service Asia has been a real success, both in terms of Community World Service Asia doing excellent and innovation work around Q&A training and its research around the impact of Q&A and on local actors' understanding of Q&A. Community World Service Asia has actively supported the setting up of country focal points for Sphere in a number of South Asian countries. In numerous encounters and moments of collaboration, we have developed a cordial relationship based on mutual trust and appreciation. This collaboration is certainly a good practice example which we hope to continue engaging in and learn from when establishing similar partnerships in different parts of the world." **Aninia Nadig, Advocacy & Network Management – The Sphere Project**

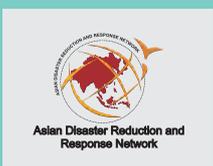


"We have worked together with Community World Service Asia on building our organizational capacity. We have attended three of their trainings so far; Financial Management Training, Organizational Development Training and Social Mobilization training. We have taken out funds from our projects for these trainings and feel that through these trainings, our staff capacity has been enhanced more than 50%. Our office systems, policies and procedures have considerably improved. Along with building each staff's individual capacity, these trainings have helped the organization grow as a whole as well. It has helped the communities we work with largely as our quality of interventions has improved and accountability to them has increased twofolds." **Malik Muhammad Sarfraz, CEO UDO**



"It was really wonderful to partner with Community World Service Asia who has contributed in meeting the unmet needs of program Quality & Accountability in humanitarian response in different countries. We feel blessed to have this partnership which has mentored the staff and aid workers of humanitarian agencies to lead the response with Quality and Accountability standards. I wish that the benefits of this partnership reach more and more people in the future." **Subhashis Roy, Technical Advisor Emergency Capacity Building, Lutheran World Relief**

## Our deepest gratitude to the Supporters and Partners of our Q&A initiatives in Asia:



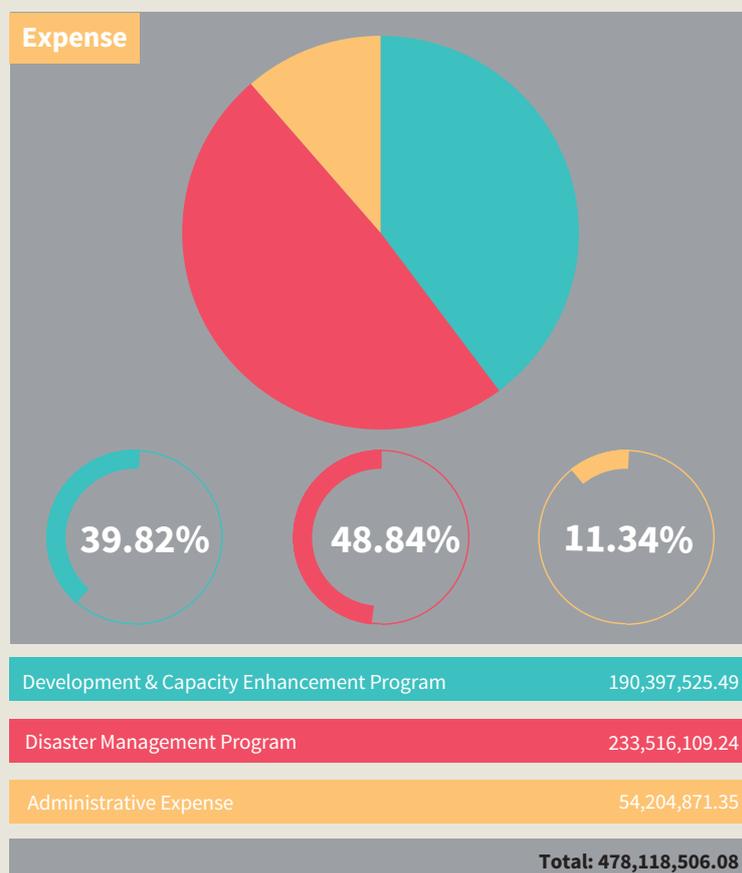
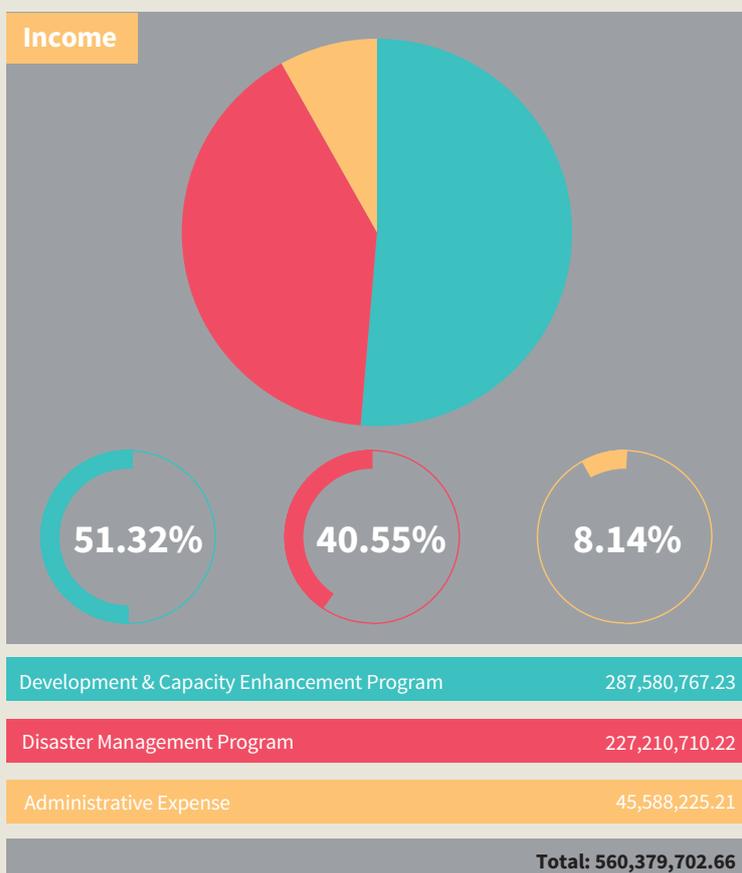
# SUPPORT UNITS



## What we've achieved in 2016!



## Financial Income in 2016



# LESSONS LEARNT

The lessons learned from this year are compiled from the various projects we have engaged in 2016. These were gathered from both realized and unrealized risks in the process of the projects' implementation. Community World Service Asia values the effectiveness of programs, their partnerships and accountability to stakeholders and reflects on the lessons learned each year to use as references for existing and future projects.

1 Volunteer Education Committees (VECs) established with communities in Afghanistan and Sindh, has led to an increase in project ownership by communities and a wider promotion of project learnings amongst communities. These VEC members serve as primary focal points for follow up on awareness raising sessions on education and child rights trainings for the project teams



2 Health Management Committees (HMC) and LSOs in Thatta have identified a need to advocate for the Government's Health department to integrate public health services with Community World Service Asia health centers in the area to magnify the spectrum of services beyond the available resources currently available



3 Improved quality of health assistance to mothers and infants in Thatta through training two young girls as Community Health Workers (CHW) to support midwives in the area



4 A shortage of trained health workers, particularly women, and equipment is recognized in Umerkot, Pakistan and Laghman, Afghanistan. To counter this shortage, community mobilisers and project teams, must work with communities and government health workers to ensure an equal, improved and quality driven health support to all



5 In the districts of Umerkot and Mirpurkhas, Sindh Province, the needs of disabled persons must be prioritized during the provision of preventive and curative health support as part of rehabilitation and health projects. Programming strategies must ensure access and relevant support to this vulnerable group



6 Close coordination with the Agency Surgeon in Laghman, Afghanistan helped in effective monitoring of health facilities and taking timely actions on addressing administrative issues



7 Strengthened collaboration with village Steering Committees in rural Sindh helps effective conflict resolution along with proper and timely sharing of information with project participants



8 District NGO coordination groups have been formed at the start of projects to effectively coordinate with active stakeholders in Thatta and Umerkot, to avoid activity duplication and strengthen working relations



9 Introduction of Magpi for data collection led to an increased staff capacity, but appropriate training on the application of Magpi would have ensured even better results



10 Social Sciences students from major Pakistani universities need more support on aid and development related practical information and field based experience. There is a lack of technical knowledge on the subjects which demands an increase in the content, number of trainings provided and an inclusion of field based exercises.



11 The newly developed Learning Need Assessment served as a good tool to assess training participants' needs and has led to more contextualized training programs and improved engagement levels



12 Community participation in disaster relief projects has led to an increased community proprietorship and sustainability



13 Anticipatory response awareness sessions and information provision proved to be beneficial for communities at risk of climatic disasters. As per the results of Community World Service Asia's heatwave response project in Sindh in 2016, raising awareness has proven to be directly proportional to saving lives



## Partners and Associations 2016



ACT Alliance  
Act for Peace-Australia  
Active Learning Network for Accountability and Performance  
Accountability Learning and Working Group (ALWG)  
Afghan National Disaster Management Authority (ANDMA)  
Afghanistan Directorate of Returnees and Refugees  
Afghanistan Ministry of Economy (MOE)  
Afghanistan Ministry of Public Health (MOPH)  
Afghanistan Ministry of Agriculture, Irrigation and Livestock (MAIL)  
Agency Coordinating Body for Afghan Relief & Development  
AmeriCares  
Asian Disaster Reduction and Response Network (ADRRN)  
Association for Protection of Refugee Women and Children (HAMI)  
Australian NGO Cooperation Program (ANCP), Department of Foreign Affairs and Trade (DFAT)  
Bread for the World  
British High Commission, Islamabad  
Canadian Foodgrains Bank (CFGB)  
Department of Foreign Affairs, Trade and Development (DFATD)  
Directorate-General for European Civil Protection and Humanitarian Aid Operations (DG-ECHO)  
Disaster Forum Bangladesh  
Caritas Australia  
Centre for Culture and Development (CKU)  
Christian Aid  
Christian Study Centre (CSC)  
CASA  
Church of Scotland  
Church of Sweden  
CIVICUS: World Alliance for Citizen Participation  
COMSATS University  
Commissionerate Afghan Refugees (CAR)  
CWS New Zealand  
Core Humanitarian Standards (CHS) Alliance  
DanChurch Aid (DCA)  
Danish International Development Agency (DANIDA)  
Ecumenical Institute of Colombo  
Embassy of Denmark, Pakistan  
Embassy of Germany, Pakistan  
Global Affairs Canada  
Global Ministries (Disciples of Christ and United Church of Christ)  
HAMI Association for Protection of Refugee Women & Children  
Human Rights Commission of Pakistan (HRCP)  
Indus Consortium  
Interactive Resource Center (IRC)  
International Council of Voluntary Agencies  
International NGO Safety Organization Afghanistan (INSO)  
Indus Valley School of Art and Architecture  
Irish Aid  
Japan Platform  
Korea NGO Council for Overseas Development Cooperation (KCOC)  
Lutheran World Relief (LWR)  
Mashal University, Kabul  
Mennonite Central Committee-Canada  
Methodist Church of Great Britain  
Ministry of Education, Afghanistan  
Ministry of Foreign Affairs-Japan  
Misereor-Germany  
National Humanitarian Network (NHN)  
Network for Empowered Aid Response (NEAR)  
Netherlands Ministry of Foreign Affairs  
Norwegian Church Aid (NCA)  
NTO/RRAA  
Pakistan National Disaster Management Authority (NDMA)  
Pakistan Economic Affairs Division (EAD)  
Pakistan FATA Disaster Management Authority (FDMA)  
Pakistan Home Department (KP)  
Pakistan Humanitarian Forum  
Pakistan Provincial Disaster Management Authorities (KP, Sindh)  
Participatory Village Development Program (PVDP)  
People's Disaster Risk Reduction Network (PDRRN)  
People on a Mission-Netherlands  
Population, Refugees and Migration, US Department of State  
Presbyterian Church in Canada  
Presbyterian World Service & Development (PWS&D)  
Primate's World Relief and Development Fund (PWRDF)  
Punjab Lok Sujaag  
Punjab University, Lahore  
Royal Netherlands Embassy in Pakistan  
Rural Empowerment and Institutional Development (REPID)  
Shaheed Zulfikar Ali Bhutto Institute of Science and Technology (SZABIST)  
Sphere Geneva  
Society for Safe Environment and Welfare of Agrarians in Pakistan (SSEWA-PAK)  
Start Network (Start Fund)  
Swedish International Development Agency (SIDA)  
Tearfund  
The Child First Gorkha, Nepal  
The SEEP Network  
Transformation and Reflection for Rural Development (TRD)  
UK Department for International Development (DFID)  
United Methodist Committee on Relief (UMCOR)  
United Mission of Nepal (UMN)  
United Nations Department of Safety and Security  
United Nations Development Programme (UNDP)  
United Nations High Commissioner for Refugees (UNHCR)  
United Nations Office for the Coordination of Humanitarian Affairs (UN OCHA)  
University of Agriculture, Faisalabad  
University of Central Punjab  
University of Sindh, Jamshoro  
University of Peshawar  
University of Veterinary Sciences  
US Office for Foreign Disaster Assistance (OFDA/USAID)  
VEER Development Organization  
World Health Organization (WHO)  
Y Care International



Memberships



Certifications

